

2020 COACH HOLIDAYS AND DAY EXCURSIONS

Exciting Destinations
 Memorable Visits
 Door to Door Service on Holidays

Welcome

Our 2020 Day Excursion and Holiday brochure is full of new and exciting destinations and holiday packages for you to enjoy along with some of the team's favourites! We hope that this programme provides you with all the information you need to plan many exciting journeys with us.

We continue to remain indebted to you for supporting our family business, we look forward to seeing returning travellers and new travellers alike as we set out on our new 2020 adventures.

Door to Door Service

We understand that you want total relaxation and peace of mind on your holiday; and that's why we include our FREE door to door home pick up service on all the tours that are of two nights or more. One of our friendly drivers will collect you from your front door to start your holiday, and take you safely home at the end. Please note, it may be one of our minibuses that collects you or a local reputable taxi firm. Just pack your suitcase and wait for the doorbell to ring!

All free locations are listed below, and all the villages in between. If your location is not listed, please don't worry, give us a call we will organise a door to door pick up for you for a small supplement.

We Offer Coach Hire Lool

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Phil Haines Coaches offer private hire to suit any occasion, please bear us in mind when considering your transportation needs. We are happy to provide a free, no-obligation quote. All private hire has the benefit of our luxury coaches and experienced, friendly drivers.

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Making a Booking

Call us on 01205 722359 or stop by our office on Ralphs Lane. Booking a Holiday

We will be happy to take your details and ensure that we have all the correct information for your booking. We require a deposit of £50 upon booking, we will ensure that you are sent confirmation and you are aware of the date your final payment will be due, six weeks before departure.

Ten days before departure you will receive your full itinerary, luggage tags and confirmation of your pick-up times, get your case packed, its nearly time to go!



Reviews us we love your Feedback! Please review us on Google and Facebook, or send us an email or letter! Please share your experiences and let us know how we're doing.

Group Members

Planning a holiday? Have you found something in our brochure that suits you all? Give us a call today, you will benefit from our fabulous group organiser offers:

Full Fare Paying Customers	Discount
11-20	50% of the basic holiday cost for one person
21-40	One free place
41 or more	Two free places

If you would like a member of the team to visit your group and share a small presentation please contact our tour manager on 01205 722359.

Gift Vouchers

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Make someone's day! Ideal for Christmas, Birthdays, any special occasion to brighten someone's day or simply say thank you. Our vouchers are redeemable as part or full payment against Holidays, Short Breaks and Day Excursions. They are available in denominations of £5, £10 and £20, just pop into the office today!

Kent, Canterbury and Coastal Beauty

Thursday 16th April 20205 Days£319 per person, £92 single supplement

Thursday – With a relaxed departure from the local area we begin our journey down south, making suitable comfort breaks along the way.

Friday – Today you have the opportunity to explore the historic Chatham Dockyard. Spend the day immersed in history as you explore the naval dockyard, before being greeted by your very own midwife tour guide. Unknown to many, Chatham Dockyard has been the backdrop to many iconic scenes in the BBC show Call the Midwife.

Saturday – Travel to Canterbury, where the magnificent Cathedral dominates a maze of interesting streets and alleyways. Spend the day exploring this beautiful, historic city, making the most of the cobbled streets full of restaurants and tearooms.

Sunday by the Sea – As you join the coach this morning you will set off on your very own coastal adventure starting at Whitstable, visiting beautiful coastal destinations and traditional British seaside resorts.

Monday – After breakfast this morning we must bid farewell to our hosts and begin the journey home. The coach will be met by the feeder vehicles to complete your door to door service.

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Holiday Inn Ashford North

A central country, based hotel that provides the perfect base for your travels in the beautiful Kent. Rooms all have en-suites and all modern facilities. The Hotel does have a lift.

Price Includes:

Door to door service 4 Nights, dinner, bed and breakfast Porterage Chatham Dockyard and Midwife Tour Canterbury Coastal Tour

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Beautiful Cotswolds and Georgian Bath

Friday 5th June 20204 Days£259 per person, £75 single supplement

Friday – Use our free door to door pick up service to start your short break, as the coach heads west we make a stop at Bicester shopping village for a few hours retail therapy and some food. We then continue on to our hotel to settle in before our three-course evening meal.

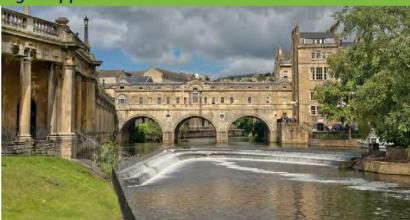
Saturday – After breakfast we drive to the Georgian City of Bath with its many historical treasures, monuments and beautiful architecture dating back to Roman times. Enjoy a day at leisure explore the Abbey, Roman Baths and view the famous Pulteney Bridge or just relax on the banks of the River Avon.

Sunday – Today we enjoy a coach excursion of the Cotswolds, renowned for its rolling meadows, meandering river valleys, pretty woodland, gentle hillsides and of course its sleepy, ancient limestone villages. Today you will have the opportunity

to visit many of these beautiful villages, Bourton-on-the-Water, Stow-on-the-Wold and Morton-in-the-Marsh to name just a few.

Monday – As we bid farewell to our hosts after breakfast, we make the most of our short break and head to Oxford, where you have the opportunity to explore this stunning city with amazing architecture and culture. Shops, colleges, the excellent covered market and gracious buildings. The coach will depart for home late afternoon.

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Double Tree Hilton, Swindon Set in the beautiful Wiltshire countryside, Double Tree Hilton will be your base for your short break. Rooms are modern and well equipped, offering WIFI and air conditioning. Hotel has a lift.

Price Includes:

Door to door service 3 Nights, dinner, bed and breakfast Porterage Bicester Bath Cotswold Tours Oxford

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Lovely Liverpool Sunday Saver				
		Monday 24th August 2020	5 Days	
Sunday 26th July 2020	2 Days	£359 per person		
£99 per person, £34 single supplement				

Sunday – An early start allows you to make the most of your day, joining the coach at one of your local pick up points we set off for Liverpool. Drop your bags at the hotel and then your break really begins, spend the afternoon exploring the wonderful city. You may choose to dine at the hotel this evening, with a supplement of £22, or you may wish to see what the city has to offer.

Monday – After breakfast we check out of our rooms but make the most of the day. There are a magnitude of sights to see, maybe explore the large collection of museums and galleries, Liverpool's culture and heritage are at the very heart of the city. We depart mid-afternoon to begin our journey back to Boston.

Pullman Liverpool

Located on Kings Dock on Liverpool's World Famous water front and just a short walk from the vibrant Albert Dock, this four star hotel is in a great location, a short distance to Liverpool One and the Famous Cavern Club. This hotel has a lift.



Price Includes: 1 Night, bed and breakfast Liverpool **Monday** – As your doorbell rings you will be greeted by your driver to begin your journey down south. A steady drive will be made, with appropriate comfort breaks along the way. Arriving in Torquay with time to relax and unpack before your evening meal.

Tuesday – Following breakfast we visit Dawlish, a traditional seaside town, centred around Lawn and Brook, which is home to the famous black swans. We continue to Teignmouth, a stunning coastal town with historic Georgian buildings, long sandy beaches and fresh local food, spend the afternoon enjoying the lovely Victorian pier and town centre.

Wednesday – Torquay is full of surprises and today its yours to explore. With its magnificent horseshoe shaped bay, swaying palm trees, elegant Victorian villas, pretty marina, sweeping sandy beaches and fascinating Agatha Christie connections.

Thursday – Today we visit the beautiful Buckfast Abbey, home to a community of Benedictine Monks. Explore this inspirational place before we continue to the nearby Buckfastleigh. This afternoon we board the South Devon Railway and enjoy the steam journey following the beautiful River Dart to Totnes.

Friday – Unfortunately it's time to say goodbye to our hosts and head back to Lincolnshire, the driver will ensure that suitable stops are made along the way. Your feeder vehicles will be waiting for you to complete your door to door service.

TLH Derwent Hotel

Less than 5 minutes' walk from Torquay's seafront, the Derwent Hotel offers friendly accommodation, luxury spa, leisure complex and two swimming pools. Hotel does have a lift

Price Includes:

Door to Door service 4 nights, Dinner, Bed & Breakfast Porterage Torquay Dawlish Teignmouth Buckfast Abbey South Devon Railway

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Blackpool, Sun and Sail

Monday 10th August 2020 8 Days £355 per person, £25 single supplement

Monday – Travel to Blackpool, your driver will ensure comfort stops are taken on the way and you should arrive in plenty of time to settle in before your evening meal.

Tuesday – Today is yours to enjoy and explore the wonderful sights of Blackpool.

Wednesday – This morning you will head to Skipton, enjoy free time this morning enjoying this beautiful market town. At lunch time meet with the group to board the boat to begin your 3-hour cruise along the Leeds and Liverpool canal. Whilst on board take in the breath-taking views whilst enjoying afternoon tea, with delicious food served at your table.

Thursday – Escape the hustle and bustle of the cities with a day in Southport. After a steady journey surrounded by natural beauty, spend the day exploring this classic English seaside town with a beautiful historic pier and lovely sandy beaches.

Friday – Visit the beautiful Fleetwood for the morning, a Victorian seaside resort boasting a stunning promenade, Art Deco Theatre, a beautiful Harbour marina, traditional shops and Famous Fleetwood Market

Price Includes:

Door to Door Service 7 Nights, Dinner, Bed and Breakfast Blackpool Skipton Canal Cruise with afternoon tea Southport

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Fleetwood Market Chester Nantwich Cheshire Oaks Shopping Outlet

Saturday – Travel to Chester, today we offer a choice of excursions, free time in Chester, or Chester Zoo. The ancient city is a truly breath-taking experience. With its city walls, the largest Roman Amphitheatre in Britain, the oldest racecourse and also with the 1000-year-old cathedral, Chester is the most beautiful place to visit.

Please note there is a supplement for Chester Zoo.

Sunday – The penultimate day of your holiday is yours to explore the fascinating resort of Blackpool.

Monday – This morning we bid farewell to our hosts, we make a stop at Oswaldtwistle Mills to a couple of hours to explore the garden centre, shops or grab a bite to eat. Then heading back to Lincolnshire to meet your feeder vehicles.

The Adelaide House Hotel

Your base for the week will be the Adelaide House Hotel, being located in a prime location within the town centre, opposite Winter Gardens and Houndshill Shopping Centre. All rooms have en-suite facilities, each room is equipped with a flat screen TV, a hairdryer and complementary tea and coffee making facilities. Hotel has a lift.

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Warners Alvaston Hall Hotel

Monday 7th September2020 £429 per person

5 Days

Monday – Your journey to the beautiful Alvaston Hall Hotel will begin when your doorbell rings. Stopping off for a few hours in Nottingham, to explore the city and grab a bite to eat before continuing your journey into Cheshire.

Tuesday – Today is yours, enjoy the day exploring the many facilities that Alvaston Hall Hotel has to offer.

Wednesday - A full day to explore the sensational Shrewsbury, full of higgledy-piggledy streets with names you want to say out loud. A river that scoops up the town in a loop. A mix of the very old and the very new, the guirky and the one-off.

Thursday – This morning you travel to Nantwich situated on the banks of the River Weaver, Nantwich is famous for the medieval timbered buildings dotted around the town. After exploring the town of Nantwich on market day we then board the coach and head to Cheshire Oaks Designer Outlet to enjoy an afternoon of retail therapy.

Friday – A relaxed start to the day before beginning your journey home, a stop in Melton Mowbray on the way home is the perfect end to your break. Upon your return to Boston the coach will be met by your feeder vehicles to complete your door to door service. The Adelaide House Hotel

Warners Alvaston Hall Hotel

A half-timbered country house that is the perfect place to relax, create memories and enjoy the hotels well-kept gardens and historical features

Price Includes:

Door to Door service 4 nights, dinner, bed & breakfast Porterage Shrewsbury Nantwich **Cheshire Oaks Shopping Outlet**

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Blackpool Illuminations & Lovely Lakes

Friday 16th October 2020 4 Davs £269 per person, £10 single supplement

Friday – Today we travel to Blackpool, arriving late afternoon at the Adelaide House Hotel for your three-night stay with time to settle in before your evening meal.

Saturday – Enjoy a day at leisure in Blackpool, the only British seaside resort to boast three piers. An early evening meal, allows you to prepare for your evening excursion, boarding the coach, you embark on your journey through the amazing Blackpool Illuminations!

Sunday – Within an hour we are amid some of the most beautiful scenery on our tour to the Lake District, we travel to Lakeside where we board our vessel ready for our river cruise, sailing over to Bowness for free time, before taking in the stunning views on our return journey.

Monday – After breakfast we begin the journey back to Lincolnshire, stopping at Oswaldtwistle Mills for some free time to check out the shops and Garden Centre. Your feeder vehicles will be awaiting your return to complete your door to door service.

Your base for this short break will be the Adelaide House Hotel, being located in a prime location within the town centre, opposite Winter Gardens and Houndshill Shopping Centre. All rooms have en-suite facilities, each room is equipped with a flat screen TV, a hairdryer and complementary tea and coffee making facilities. Hotel has a lift.

Price Includes:

Door to Door service 3 nights, Dinner, Bed and Breakfast Porterage Blackpool Lake Windemere Cruise **Oswaldtwistle Mills**

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Delightful Durham and Beamish

Monday 2nd November 2020 4 Days £289 per person, £75 single supplement

Monday – This morning we depart and head for Durham, as we head north, we make a stop in Harrogate, to enjoy its architecture and beauty and grab a bite to eat. We will arrive at the hotel late afternoon.

Tuesday – We depart the hotel for the Beamish Museum. Touch, taste, hear, see and smell history on an unforgettable journey into the past at England's largest open-air museum.

Wednesday – Enjoy free time in this captivating city with winding cobbled streets and a prominent peninsula crowned with the dramatic Durham Cathedral and Castle World Heritage Site. Explore the timeless quality of this quintessential old English University City, take some time out with a relaxing riverside walk or river cruise, or soak up the atmosphere with superb cafés, artisan workshops, boutiques, galleries and museums.

Thursday – This morning we must bid farewell to our hosts as we begin the journey back to Lincolnshire. We make a stop at Thirsk, a traditional cobbled Yorkshire market town. We spend free time exploring and grab a bite to eat before completing our journey back to Lincolnshire.

The Derwent Manor Hotel

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Part of the Best Western Premier Collection this hotel is set in 20 acres of Northumberland countryside overlooking the Derwent Valley. This country house hotel has stunning rooms, fabulous restaurant and beautiful grounds creating the perfect base for your stay. The hotel has a lift



Price Includes:

Door to Door service 4 nights, Dinner, Bed and Breakfast Porterage City of Durham Beamish Museum

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Turkey and Tinsel in Llandudno

Monday 16th November 2020 5 Days £289 per person, £16 sea view supplement

Monday – This morning we travel to North Wales making suitable comfort stops along the way.

Tuesday – Today we enjoy a scenic tour, including free time in the bustling mountain village of Betws-y-Coed, nestled in the heart of the Conwy Valley.

Wednesday – This morning you have a visit from Santa, enjoy[°]a leisurely Christmas Day breakfast, before making the most of the day exploring this lovely seaside resort of Llandudno. This evening you enjoy a lovely Christmas Meal, and celebrate in style.

Thursday – Today we visit the historic Chester. With 2,000 years of history, Chester is one of Europe's top heritage cities and has the most complete city walls and the largest Roman Amphitheatre in Britain.

Friday – After breakfast return to home area making suitable comfort stops, where your door to door service will be waiting for you.

Price Includes:

Door to Door Service 4 nights Dinner, Bed and Breakfast Christmas Meal Porterage **Sherry Reception**

Evening Entertainment Cheste

The Four Oaks Hotel

Situated right in the heart of Llandudno on its panoramic promenade. Offering a warm welcome to all Guests with nothing being too much trouble. You can be sure of Good Food, Comfort and Courtesy at The Four Oaks Hotel. All of the rooms have en-suite facilities and are equipped with tea/coffee making facilities, hairdryers and a tv for your comfort and convenience. WiFi is available (free) everywhere in the hotel. Hotel has a lift.



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Orchids at KEW Gardens Tuesday 18th February 2020 Adult £36.00 Concession £34.50 (including entry)

Visit KEW Gardens iconic Orchid festival, the Princess of Wales conservatory is brought to life with an exotic array of vibrant orchid displays. Your ticket price includes entry to KEW Gardens and an allocated time slot to immerse yourself in the tropic displays of orchids.

Downtown

Friday 28th February 2020 £10.00

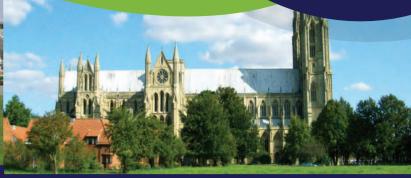
You can get it all, Downtown! Free time to explore the Grantham superstore, everything you need under one roof, with three floors, the garden centre and Boundary Mills to explore you will have a jam-packed day.



Lincoln Thursday 12th March 2020 £10.00

Somewhere close to home that oozes charm, Lincoln is a small city with lots of character. You may choose to spend your day, exploring the stunning cathedral, visiting the beautiful castle, tackling Steep Hill, checking out the shops or enjoying the food and atmosphere along Brayford Waterfront.

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Beautiful Beverley Friday 20th March 2020 £13.00

Boasting beauty in abundance, this stunning market town has a lot to offer to all that visit. With its awe-inspiring Minster, collection of historical buildings, cobbled streets, small town charm and a selection of upmarket shops and restaurants there is something for all!



Visit this beautiful historic town, situated near Cambridge and along the River Great Ouse, walking along the riverfront, alley ways and in the market place you will find a fascinating riverport heritage. The towns original character comes to life on a Monday with the traditional market on Market Hill.

Peterborough

Friday 3rd April 2020 £10.00

An opportunity to visit this cathedral city, take in the splendour of the 900-year-old Norman Cathedral, enjoy the traditional architecture or hit the shops, a day to explore at your leisure.

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Monday 6th April 2020 £13.00 (entry not included)

Visit this city of culture, the cobbled streets of the city's Old Town transports you back to days gone by. Free time allows you to explore the museum guarter, Marina or the shops. After lunch our coach will be providing an optional drop off at The Deep, with over 3,500 fish and stunning marine life, it's a must see!



Ripon Market Day £15.00 **Thursday 9th April 2020**

Spend the day exploring the Cathedral Church of St Peter and St Wilfred in the Cathedral City of Ripon. Known for its historic buildings and beautiful cathedrals Ripon is one of England's smallest cities.



Southwell and The Workhouse

Wednesday 15th April 2020 (Including entry fee to the Workhouse) £26.50

Arguably one of the prettiest towns in Nottinghamshire, home to the stunning Southwell Minster a splendid cathedral with one of the finest Norman naves in Europe. After lunch we travel the short distance to The Workhouse, built during the Victorian era, this austere building was a pioneering design when built. Enjoy free time at The Workhouse to explore the stunning grounds and buildings.

DAY EXCURSIONS 2020



York

Sunday 19th April 2020 £16.00

Visit the original city of adventure, with Roman roots and a Viking past, this city is stunning and has something to offer for all. With ancient walls surrounding a wide range of independent shops and vibrant eateries, the iconic York Minster, a collection of master-pieces at the York Gallery and history at the National Railway Museum, a day in York promises to be one for all to enjoy!

Brigg Garden Centre and Hemswell Antiques Monday 27th April 2020 £12.00

A visit to the flagship of the British Garden Centre family. Brigg Garden Centre is the destination for the keen gardener and for those who enjoy a great day out. Featuring a huge plant area, a beautiful gift department and much more, take this opportunity to enjoy this unique shopping experience. Early afternoon we board the coach and head to Hemswell Antiques to see if you can spot a bargain!



At The Movies

Wednesday 29th April 2020 £34.00 (including cinema ticket & afternoon tea)

Join us this morning as we travel to Woodhall Spa, enjoy a private screening of The Dambusters in the classic and truly old-fashioned Kinema in the Woods. After your screening you may choose to join the coach or take a refreshing walk to The Dower House Hotel where you will be served a delicious Afternoon Tea.

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South Holland Church Flower Festival

Friday 1st May 2020 (including lunch) £19.50

Join us as we take a tour around a selection of churches involved in the South Holland Church Flower Festival, with stunning displays this is promised to be a fantastic event. Visiting Long Sutton, Moulton and Surfleet to name but a few. We plan our time wisely and arrange to be in Gosberton around lunchtime where we will be served a delicious salad, cup of tea or coffee and scrumptious dessert. Meal Options, Salad with one of the following, Ham, Pork Pie, Cheese, Quiche or Mixed Salad. Your dessert can be chosen on the day from the selection available. Please advise of food choices when booking.



Melton Mowbray Cheese Festival

Saturday 2nd May 2020 £12.00 ntry to cheese festival not included)

A guintessential market town built from a strong tradition of farming and fox hunting. With a truly unique shopping experience this town has something to offer all. You may choose to pay the small admission fee and visit the fabulous Cheese Festival, who doesn't love cheese? Visit the UK's largest cheese fair, with 300 cheeses to try and buy!

Doncaster Market Day Tuesday 5th May 2020 £13.00

Visiting on market day allows you to see this market town in all its glory. With history all around and an abundance of Georgian and Regency architecture Doncaster, is a stunning setting for a perfect day out.



Code Breakers at Bletchley Park Thursday 14th May 2020 £34.00

(entry included)

Visit Britain's best kept war time secret, a place of exceptional historical importance which remains highly relevant to our lives today and for the future. It is the home of British codebreaking and the birthplace of modern information technology. It played a major role in World War Two, learn about the people and the machines that shortened the war by two years.

Windsor Castle

Nel

Monday 18th May 2020 £42.00 (entry included)

No trip to Windsor would be complete without a visit to the stunning Windsor Castle. Step inside the oldest and largest inhabited castle in the world, this breath-taking castle is where her majesty chooses to spend most her private weekends. After your visit to the phenomenal castle, spend the rest of your day exploring this beautiful town rich in royal history and tradition.

Windsor River Cruise and Afternoon Tea Monday 18th May 2020 £46.00 (including river cruise and afternoon tea)

Arriving in Windsor you will have the opportunity to explore this stunning town, rich in history and royal tradition. Mid-afternoon we depart from Windsor, cruising up river enjoying the stunning views whilst enjoying a delicious afternoon tea, with fresh scones and sandwiches.

Cambridge

Tuesday 26th May 2020 £13.00

There is more to Cambridge than a university, it is the perfect place for culture and adventure! You may choose to spend your day exploring the wonderful choice of shops along the cobbled streets or take to the water and enjoy the city from a new perspective



Rutland Belle and Biscuits!

Friday 29th May 2020 £28.00 (including river cruise)

Enjoy a morning cruise on the Rutland Belle, admire the beautiful scenery as you enjoy tea and biscuits with friends. The Rutland Belle will call at Normanton, where you can choose to disembark and explore the stunning church, or stay onboard the vessel and admire the picturesque views. After our morning cruise we head to Stamford, to enjoy the market and discover the hidden gems of this market town.

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Macclesfield Treacle Market

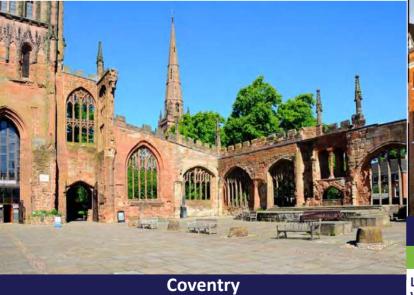
Sunday 31st May 2020 £17.00

Something a little different for a Sunday, travel with us today and visit the unique Macclesfield treacle market. See the handsome cobbled streets busy with visitors as they admire the 160 stalls of unique gifts, exceptional food and drink and vintage finds.



Highgate Cemetery Wednesday 3rd June 2020 £34.00 (entry included)

Visit one of England's greatest treasures. Highgate Cemetery has some of the finest funerary architecture in the country. The West Cemetery is home to the most impressive architectural features of Highgate Cemetery — the Chapel, Colonnade, Egyptian Avenue, Circle of Lebanon, Terrace Catacombs and the mausoleum of Julius Beer. The tour of the West Cemetery does include two flights of stairs.



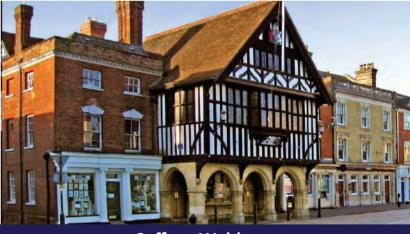
Friday 5th June 2020 £14.00

The City of Culture 2021 is full of hidden gems to fill your day out. With so many things to do, you may choose to explore the city's Cathedral and medieval history, visit the museums or simply hit the shops. Coventry has something to offer for all!

"Don't Panic, Don't Panic, Mr Mainwaring!"

£34.00 Wednesday 10th June 2020 (entry included)

We make our first stop today is Thetford (Walmington-on-Sea) where one of the most enduring comedy programmes ever was produced. This small gem is a fabulous museum that reflects the love had by many for this show, you have the opportunity to explore memorabilia, sit behind Captain Mainwaring's desk and even try on his uniform! Don't Panic! Your day isn't over yet, you make the short journey to Bressingham Steam and Gardens, enjoy the beautiful gardens from the stunning steam trains. Bressingham is also the home to the Dad's Army appreciation society!



Saffron Walden

Tuesday 23rd June 2020 £13.00

Located in north-west Essex is the delightful market town of Saffron Walden. Visiting on market day allows you to see all this town has on offer, with the outstanding buildings rich in heritage, the beautiful St Mary's Church and Bridge End Gardens, full of Victorian charm.

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Grease The Musical! Wednesday 8th July 2020 £52.00 (including stall seats in the theatre)

The worlds best loved musical is back! Bursting with classic hits, this thrilling version is brought to life with vitality and passion towards this ultimate musical. Arrive in Nottingham with plenty of time to grab a bite to eat before taking your seat in the stunning Nottingham **Theatre Roval.**



Hampton Court Palace Flower Festival

Saturday 11th July 2020 £54.00 (entry included)

Visit the largest flower show in the world, as a highlight of the gardening year this is one not to be missed. The show is packed with splendid, inspirational displays and all within a majestic setting!

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Camden Market

Saturday 27th June 2020 £19.00

Camden Lock market, located by the canal has been established for well over thirty years, there is always something new and exciting on offer. This along with the ever-popular Camden Stables Market, renowned for their arts, crafts, fashions and curiosities this promises to be a fantastic day out.



Harrogate and Emmerdale Studio Experience Sunday 5th July 2020 £48.00

This morning we travel to the Victorian Spa town of Harrogate, explore the streets with some exquisite shopping opportunities, or take a seat, sit back and watch the world go by as you enjoy some of the fabulous local produce that Harrogate is so proud of. Mid Afternoon you step into the drama as we travel to the Emmerdale Studio Experience. Enjoy your tour behind the scenes as you shine a light on the production process and see how the script is brought to life and how everything fits together. Step into this exciting world of television and discover some industry secrets.

Nottingham Wednesday 8th July 2020 £14.00

Spend the day exploring this local gem, known throughout the world for the famous legend of Robin Hood, Nottingham is now one of the UK's most thriving and creative cities.

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North Norfolk Railway

Wednesday 22nd July 2020 £39.00 (including ticket and cream tea)

A morning beside the seaside in the coastal town of Cromer, walk along the pier and take in the sea air, visit the shops and explore all that this town has to offer. We then take the short drive to Sheringham where we board the North Norfolk Railway to enjoy a fantastic steam train ride along the breath-taking Norfolk coast. Travelling from Sheringham to Holt you will be able to enjoy a fantastic cream tea as you take in the sensational coastal scenery.

Melton Mowbray Pie Fest

Saturday 25th July 2020 £12.00 (entry not included)

You may choose to spend today exploring this bustling market town, or you may choose to celebrate your love for PIES! For a small entrance fee you can join the largest celebration of pies in the country.

Bakewell and Matlock Bath Tuesday 28th July 2020 £14.00

Visit the beautiful market town of Bakewell, in the heart of the Peak District this charming town is situated on the River Wye. Free time allows you to explore the magnificent area, maybe visit the town centre, gardens, museums, arts, crafts or numerous shops or the only market in the Peak District. This afternoon we take the scenic route to Matlock Bath, as a designated conservation area the scenery is remarkable.

Highclere Castle

Thursday 30th July 2020 £42.00 (entry included)

An opportunity to visit 'Downton Abbey's' star of the show, but most importantly of all, a stunning home with inspiring landscapes, a must see for all. An opportunity to discover the wonders of this exquisite home and gardens, along with the Egyptian Exhibition.

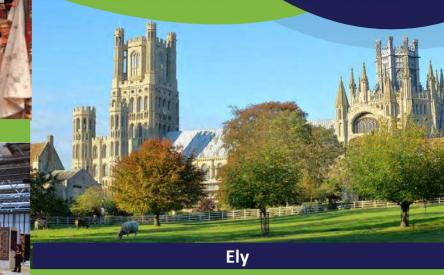


Stamford Market Day

Friday 31st July 2020 £10.00

Quite possibly the finest stone town in England, Stamford boasts charming buildings built from the locally sourced light grey limestone. The town centre offers a range of independent shops and eateries along with acknowledging the history and importance of this impressive town.

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Thursday 6th August 2020 £12.00

An opportunity to visit the awe-inspiring Cathedral city of Ely. Home to one of the most magnificent cathedrals in England, Ely has something to offer for all. With free time to explore you may choose to watch the world go by in a traditional tea room, visit the home of Oliver Cromwell, the medieval cathedral or stroll along the beautiful waterside.



Southwold Monday 3rd August 2020 £15.00

With the quiet, understated elegance of its Georgian houses, its 100 foot lighthouse towering above the Sole Bay Inn, its pier (the first to be built in Britain since the 1950s) and cliff top promenade above the sandy beach, and of course its brightly coloured beach huts, all work together to create this atmosphere of a bygone age in Southwold.

Bury St Edmunds and Lavenham

Wednesday 12th August 2020 £14.00

Visit the jewel in Suffolk's crown, Bury St Edmunds offers amazing restaurants, fabulous shopping and stunning parks. Admire the medieval streets and enjoy the stunning architecture of St Edmundsbury Cathedral, steep in history Bury St Edmunds has something to offer for all. This afternoon we enjoy the scenery as we travel to Lavenham. Known as one of Suffolk's wool towns, but also as one of the best-preserved medieval villages in Britain.

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The Quilt Festival Saturday 1st August 2020 £34.00 (entry included)

Visit Europe's leading Festival of patchwork and quilting, this phenomenal event attracts over 25,000 quilters from around the world. This is the ultimate patchwork and guilting experience.



Cromer and The Cromer Pier Show

Tuesday 4th August 2020 £36.00 (theatre entry included)

A morning beside the seaside at Cromer, visit the shops, grab an ice cream or paddle in the sen. Meet the group again in preparation for a tantalising afternoon of excitement, fun and laughter at the only end of the pier show! It's quite a walk, but after 151 metres you arrive at the award-winning Pavilion theatre before taking your seats for the fabulous summer variety show.

Please note the Pier is located at the bottom of a steep hill.

Oxford

Friday 14th August 2020 £15.00

Home to some of the most amazing medieval architecture in the UK, Oxford is steeped in history, but also has surprising elements of modernity within.

Hunstanton

Tuesday 18th August 2020 £10.00

Enjoy your day at this traditional seaside resort, retaining its Victorian charm and character to this day.



Trentham Estate and Glorious Gardens Thursday 20th August 2020 £29.00 (entry included)

According to Alan Titchsmarsh, these award-winning gardens are "one of the Uk's must see gardens"! With beautiful Italian gardens, floral labyrinths, lakeside walks, shops and eateries, Trentham estates has something for all.



Tuesday 25th August 2020 £30.00 (including farm tour and cream, tea)

Spend the morning visiting this ancient town, once a thriving port, Maldon now sits on the blackwater estuary. With a rich and varied history this town is waiting to be explored. Early afternoon we travel to Tiptree, where we enjoy an informative farm tour, through the strawberry fields where you will see the traditional and modern methods of fruit farming. After your tour we then take our seats to enjoy a brilliant cream tea with some amazing Jam! You will also have time to visit the fabulous Wilkin and Sons Jam Shop. Please note, the farm tour is on a trailer, access to the trailer is by steps, there is no ramp access.



Stratford-Upon-Avon Friday 28th August 2020 £15.00

Enjoy the day exploring this iconic town, famously known for being the birth place of William Shakespeare. This market town is situated on the banks of the River Avon at the heart of the Midlands, with stunning buildings full of character and history.



Whitby and the North Yorkshire Moors Railway

Sunday 23rd August 2020 £36.00 (train ticket included)

Enjoy a relaxing Sunday morning drive to Pickering where you will step back in time at the 1930's themed station before you board the steam train. With the North Yorkshire Moors Railway you will travel to Whitby where you will have the opportunity to explore this seaside town. Steeped in history, you may choose to climb the 199 steps and visit Whitby Abbey, counting as you go or you may prefer to explore the quirky streets and hit the shops before visiting the beach.

Stratford-Upon-Avon and the Gin Tasting Cruise Friday 28th August 2020 £38.00 (ticket included)

Stratford Upon Avon boasts quaint side streets with unique and independent shops along with open parklands along the river. After a morning of exploring we meet and board our vessel as we set off on the fantastic Gin Tasting experience. Taste a selection of famous Shakespeare Gin as you cruise along the beautiful Avon taking in all the charming riverside sights.

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Fakenham and Holt Thursday 3rd September 2020 £12.00

Enjoy the morning in Fakenham, the largest town in North Norfolk, known for its markets that date back to 1250. Fakenham displays stunning architecture that tells the story of its history. This afternoon we visit Holt, one of the most attractive towns in Norfolk, with its stunning Georgian buildings. Holt is home to many art galleries, antique and book shops, all tucked away in fabulous Georgian court vards and alleyways, a fabulous destination to explore



Great Yarmouth and the Great Yarmouth Maritime Festival Saturday 5th September 2020 £17.00

You may choose to explore the Golden Mile and huge expanse of pristine beach, or you may decide to Visit the famous Great Yarmouth Maritime Festival, found on the historic South Quay. Explore the ships, enjoy the shanty folk music, exciting street theatre, exhibitions and demonstrations.



St Albans

Wednesday 9th September 2020 £15.00

A city full of history, culture, entertainment, food, drink and beautiful green spaces. Home to the breath-taking St Albans Cathedral, with the longest nave in England and a large selection of medieval wall paintings, the Cathedral is beautiful both inside and out. You may choose to visit the St Albans Museum and Gallery, rich in heritage and contemporary art, there is something for all to enjoy.

National Memorial Arboretum

Sunday 13th September 2020 £25.00 (Including land train and tea and biscuits on arrival)

The National Memorial Arboretum is the UK's year-round centre of Remembrance; a spiritually uplifting place which honours the fallen, recognises service and sacrifice, and fosters pride in our country. It is a living and lasting memorial. Enjoy a 50-minute journey on the land train, which will provide you with lovely views across the landscape and will introduce you to some of our 300 plus memorials.



Judith Mary and Bakewell

Wednesday 16th September 2020 £39.00 (including river cruise and two course meal)

It's in Whaley Bridge where you board the Judith Mary, a stunning restaurant canal boat, sit back and relax as you take in the outstanding countryside and magnificent views as your travel along the canal. During your journey you will be served a delicious two course meal. After your lunch time cruise, you enjoy a scenic journey to the picturesque town of Bakewell for free time during the afternoon.

Scenic Selby

Monday 21st September 2020 £15.00

Dominated by its beautiful Abbey which is nearly 1000 years old. Magnificent both inside and out, Selby Abbey was once destroyed by fire then rebuilt by hand, it now resides at the heart of the community in this popular historic market town. The town centre is the home of the market, which was established in the 14th Century by Monks from the Abbey.



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Holkham Hall

Thursday 24th September 2020 £38.00 (Entry and Lunch Included)

With stunning coastal landscapes, magnificent stately home and rolling parkland Holkham is the perfect place to visit. Why not visit the stunning walled gardens before enjoying a buffet lunch. After you have eaten spend the afternoon exploring the breath-takingly beautiful Holkham Hall full of treasures, before finishing your day with the fascinating Holkham Stories.



Bakewell and Matlock Bath Illuminations

Saturday 3rd October 2020 £27.00 (including ticket)

Firstly, we visit Bakewell, best known for its delicious puddings Bakewell is full of tempting treats! Enjoy the mellow stone buildings, medieval five-arched bridge and quaint courtyards. Late afternoon we head over to Matlock Bath, take your position in the beautiful Derwent gardens allow you to spectate and enjoy the fabulous Matlock Bath Illuminations.



Chesterfield Monday 5th October 2020 £14.00

A town that is famous for its 800-year-old open market and the unique and unusual 'crooked spired' church. You may choose to spend your day looking for a bargain, taking a stroll along the Chesterfield Canal, or finding out how the 'crooked spire' got its twist!

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Castle Howard

Sunday 11th October 2020 £38.00 (including entry fee)

With ornate interiors and landscaped gardens, the magnificent Castle Howard is one of Britain's finest stately homes, situated just outside York in the Howardian Hills, an area of outstanding national beauty. Enjoy a day exploring the awe and wonder of this historical destination.



Lovely Lincoln

Wednesday 14th October 2020 £10.00

Lincoln Cathedral, Lincoln Castle, the Magna Carta, RAF Heritage, it may only be 35 miles away, but this City is full of history and has so much to offer.

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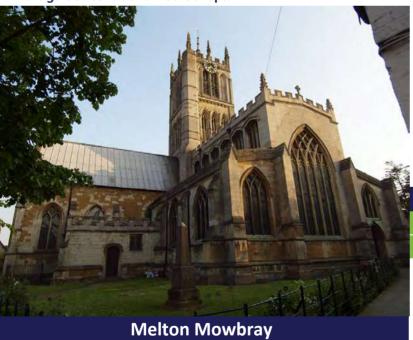
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WEDGWOOD

ENGLAND 1759

Perfect Pottery and Gardens Monday 26th October 2020 £29.00

Visit the unique and interactive visitor experience at the outstanding World of Wedgewood. You have the opportunity to discover the history of Wedgewood and the vision, creativity and passion of its founder as you explore the Museum and see how Josiah Wedgewood transformed English Pottery. Also, enjoy a factory tour, see up close the craftsmanship, artisan skills and techniques honed over 260 years. This afternoon we make the short drive to Trentham Gardens, where you have the opportunity to explore the garden centre and hit the shops!



Tuesday 27th October 2020 £10.00

A vibrant market town with an abundance of specialist independent shops, tasty bistro's and cosy cafes. Visit the local market and grab some tasty local produce or hunt down a bargain.

Autumn in the Wolds

Thursday 29th October 2020 £10.00

Autumn days when the grass is jewelled, and there's lots of fallen chestnut shells. Autumn leaves that are crisp and bold, a season Haines' know so well. So, let's explore, Lincolnshire some more. The beautiful Wolds with so much to behold. Enjoy the smell of Autumn dancing in the breeze and the stunning crisp sunburnt leaves. Then visit a beautiful market town of Louth, where you can spend the afternoon looking around.



One day, Three Shows Saturday 7th November 2020 £35 Adult, £34 Concession (including entry fee)

An event not to be missed, maybe you're a crafter, a baker or just a lover of Christmas, today has something for all! Visit the biggest hobby event of the year.

Visit the flagship, Creative Craft Show with unrivalled features, workshops, demonstrations and so much more. Cake international has some of the most ground breaking displays, wildest competition entries and famous cake stars. Simply Christmas brings together a diverse range of gifts along with Christmas food, drink and music to get you in the Christmas spirit.

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Terms and Conditions



How to make a booking:

Day Excursions

- For all day excursions please contact our office team to check availability and complete your booking, payment may be taken over the phone, or tickets can be held for 7 days from booking, allowing payment by cash or cheque. If the deposit is not received the tickets may be released back to sale.
- You can visit our office at Ralphs Lane, Frampton West, Boston, PE20 1QU to make a booking.

Holidays

- Please contact our office team on 01205 722359, or visit the office during normal office hours to check availability, our staff will happily take your booking over the phone.
- A receipt will be issued and sent out to you as soon as possible as confirmation of your booking. Please ensure that you read these documents and ensure that all details are correct.
- You will receive an itinerary, confirmation of pick up time and luggage tags ten days prior to your departure date.

Payment

A deposit will be required upon booking, payment can be made by cash, card or cheque. Cheques should be made payable to **Phil Haines Coaches Ltd**. A deposit of £10 is required for a day excursion, however if booking a destination with entry tickets, the deposit will be the cost of the ticket. The balance of the payment for a day trip is due 7 days before departure.

A £50 deposit is required when booking a holiday. The balance of the payment is due 6 weeks prior to the departure date.

If you need to cancel your Holiday

You or any member of your party can cancel the holiday, please ensure that you call the office on 01205 722359 so that your request can be dealt with efficiently and the cancellation date can be confirmed.

If you need to cancel your holiday then the following scale will be used, ensuring that any supplies that have been bought in such as hotel accommodation, ticket prices etc are covered. We are aware than exceptional circumstances may arise, these will be dealt with at the managers discretion.

Period before departure at which cancellation is confirmed	Amount of cancellation charge
More than 42 days	Loss of deposit
28 - 42 days	30% of total cost
14 – 27 days	50% of total cost
7 – 13 days	75% of total cost
0 - 6 days	100% of total cost

If you need to cancel your Day Excursion

Call the office on 01205 722359 if you are unable to attend the trip you are booked onto, your deposit is non-refundable and the full amount of the trip will be lost if cancelling between 0 - 6 days prior to the departure date. Exceptional circumstances will be considered at the managers discretion.

If we need to cancel your Holiday or Day Excursion

In extreme circumstances it may become necessary for us to cancel your holiday or day excursion due to the lack of support. In this instance we will refund all monies paid.

Holiday Insurance

We are unable to offer travel insurance; however, it is a condition of booking that you ensure you have adequate cover when travelling with Phil Haines Coaches.

Insurance

Phil Haines Coaches Ltd is a company committed to satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with "The Package Travel and Linked Travel Arrangements Regulations 2018" all passengers booking with Phil Haines Coaches Ltd are fully insured for the initial deposit and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Phil Haines Coaches Ltd. The insurance has been arranged by Towergate Chapman Stevens through Zurich Insurance PLC.

Claims

In the unlikely event of insolvency, you must inform Towergate Chapman Stevens immediately on +44(0)1932 344140 or email at tsc@towergate.co.uk. Please ensure you retain your booking confirmation as evidence of cover and value. Policy Exclusions, This policy will not cover any monies paid for Travel Insurance or any claim relating to Air Flights. If you have booked flights as part of your travel, you should ensure that they company with which you booked the flights has the appropriate CAA/ATOL bonds in place.

Special Requests

All special requests should be stated at the time of booking. These cannot be guaranteed, but we will do our utmost to accommodate you where possible, all decisions will be made at the managers discretion.

For your Comfort, Safety and Security

All the seats on the coach are fitted with seatbelts, which by law now must be worn. Failure to do so is an offence. It is illegal to smoke on the coach and use of an e-cigarette (or similar) is not permitted. Smokers are reminded that bookings are taken on this understanding. The consumption of alcohol is not permitted.

The use of mobile phones and other hand-held devices during coach journeys often causes annoyance to fellow passengers and can distract the driver. Therefore, we respectfully request that the use should be kept to a minimum. Personal headphones should be used when necessary.

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Terms and Conditions



Complaints

Complaints should be made in writing within 14 days of the excursion and sent Tour Manager, Phil Haines Coaches, Ralphs Lanes, Frampton West, Boston, Lincolnshire, PE20 1QU.

Luggage

Luggage is carried at the owner's risk, we ask you to keep your luggage down to one medium suitcase per person, not exceeding 20kg and ensure that the contents is packed securely. We also recommend that all medication is carried as hand luggage, and not packed away in luggage that will be stowed away on the coach.

Lost Property

Phil Haines Coaches will not accept liability for any damage to or loss of property or equipment that has been left on the coach. Any item of lost property will be held for a period of one month following the date of the excursion laid down by the Road Traffic Act 1960 and the Public Service Vehicles (*lost property*) 1995.

Wheelchairs

We will gladly accept folding wheelchairs, subject to them being able to be stowed away in the luggage hold of the coach. We will consider accepting larger battery powered wheelchairs or scooters providing they can be dismantled and assistance can be given in loading/unloading them into the luggage hold of the coach. We can only accept wheelchairs that have been pre-booked onto the coach, please ensure details are clearly stated at the time of booking.

Single Rooms

Phil Haines Coaches do not profit from single room supplement charges. These fees are set by the hotel and Phil Haines Coaches are not in control of these fees. When sourcing hotels we try our best to obtain as many single rooms free of this supplement charge. Please note that when there is a single room supplement, this does not always mean that the room is a double/twin for sole use.

Porterage

Porterage is included with all holidays over two nights, unless otherwise stated.

Pick up Points and Times

We aim to keep pick up points to a minimum, thus spending less time in the local area and more at the destination. Please note we only pickup/drop off at the designated points, unless arrangements have been made with Phil Haines Coaches in advance, and then only in exceptional circumstances.

Seat Allocation

Due to different coach configurations and operational reasons we may have to allocate different seat numbers. Although this will be avoided as much as possible.

Door to Door

Door to Door service is offered on every holiday included in the brochure, except one-night tours. With our door to door service using our minibuses and local taxis we transport you from your home to a central destination where you will join the coach.

Late Arrival of Passengers

Phil Haines Coaches will not be responsible, under any circumstances, for customers failing to board the coach at their allotted time or when instructed by the driver. Any additional travel costs incurred by the customer in those circumstances are not refundable.

Travel Times

We provide pick up times and drop of times according to normal traffic situations, we ask that customers are understanding and respectful to any unforeseen circumstances that may arise.

Brochure Accuracy

The information in this brochure is believed to be accurate at the time of going to press (November 2019).

Phil Haines Coaches endeavours to ensure that the most up to date and correct prices are shown in our brochure. Occasionally an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday or excursion.

General Data Protection Regulations

We retain your full contact details and other information in secure files and electronic storage facilities. We may use the information to contact you by mail, telephone or electronic means. We must pass your information on to the relevant suppliers of your travel arrangements. In making this booking you consent to this information being passed on to the relevant persons or suppliers.

Emergency Contact

Our emergency contact details are Telephone: 01205 722359.

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LOCAL JOINING POINTS FOR DAY EXCURSIONS

Butterwick – Bus stop at Five Bells PubFreiston – Bus stop next to the churchFishtoft – Opposite the playing field pavilion car parkEastwood Road – Opposite the One Stop ShopBoston Coach Park , Len Medlock CentreATS Roundabout – Opposite St Thomas Village HallWyberton – Opposite the PincushionKirton – Town HallSwineshead – Opposite the church bus stop on South StreetSutterton – One way street opposite duck pond



Ralphs Lane, Boston, Lincolnshire, PE20 1QU01205 722 359f@philhainescoaches@philhainescoachesenquiries@philhainescoaches.co.ukwww.philhainescoaches.co.uk