



2020 /2021 COACH HOLIDAYS AND DAY EXCURSIONS



Welcome to Phil Haines Coaches!

Established in 1959, Phil Haines Coaches is a small family run business based in Boston, Lincolnshire actively and carefully managed by the 2nd and 3rd generations of our family. Our small team has built success from a professional caring attitude and loyal supportive customers.

We take pride in offering that personal touch from the outset. Our knowledgeable and experienced team are on hand to ensure that your adventurous travels with us are carefree, enjoyable, relaxing and memorable.

You asked, we listened and we delivered! We are delighted to share our 2020/2021 brochure with you. We would like to thank each and every one of you for your support during the unprecedented times we have seen in 2020, as we invite you to join us as we look to the future with some amazing day excursions and holidays all at our incredible Phil Haines value.



How it all works



Browse our brochure and decide what you would like to book.



Decide which local pick up point best suits you.



Call our friendly booking team on 01205 722359



You will receive your booking confirmation and travel details. Holidays: final itinerary, luggage labels and pick up times will be issued two weeks prior to departure.



Be ready at your local joining point or at home for your door to door service to collect you.

INTRODUCING!!!! Phil Haines Coaches Lunch Club

Join us seasonally throughout the year as we visit a mystery destination, enjoy a fabulous two course meal. You will be joined by Gemma or Sadie for the day, to share your experiences and make some fabulous memories!

Spring Lunch Club
Tuesday
9th March 2021

Summer Lunch Club
Tuesday
20th July 2021

Autumn Lunch Club
Tuesday
28th September 2021

Christmas Lunch Club
Tuesday
14th December 2021

Lunch Club Crew!

Join the Lunch Club Crew and earn your stamps!
4 stamps = £10 Voucher

Lunch Club Crew cards will be presented on each outing, they should be stamped by a member of staff. Your reward will be given on your fourth journey.

ONLY £30 EACH

Door to Door Service

We are proud to offer a door to door service on any holidays of 3 nights or more. We believe that your holidays should be hassle free from the moment you pick up the phone to book! On your departure day, await the sound of your doorbell as your door to door service arrives. Be greeted by one of our drivers, or a member of a local reputable taxi firm as they take you on to meet the coach and set you on your way. Check the map on the back page to see all free locations. If your area is not listed, don't worry, give us a call and we will advise you of your closest joining point or arrange a private taxi for a small supplement.

Vouchers

Make someone's day! An ideal gift for any occasion. Our vouchers are redeemable as part or full payment against, holidays, short breaks and day excursions.



Holiday Group Savers!

We are delighted to offer the following discounts:

11-20	1/2 Free place
21-40	One free place
41 or more	Two free places

Financial Security

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Please note that the BCH covers all Package travel only, not day excursions.

Therefore, you will benefit from all rights applying to packages; Phil Haines Coaches will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Phil Haines Coaches have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Phil Haines Coaches are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the members Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at www.legislation.gov.uk/ukdsi/2018/9780111168479/contents



We Offer Coach Hire too!!

Our Company and other services

We offer private hire to suit any occasion, please bear us in mind when considering your transportation needs, we have a range of different sized vehicles which all come with the benefit of our friendly experienced drivers.



Holidays 2020



Lovely Lakes and Lights

Friday 16th October 2020 4 Days
£269 per person, £10 single supplement

The Adelaide House Hotel

Your base for this short break will be the Adelaide House Hotel, being located in a prime location within the town centre, opposite Winter Gardens and Houndhill Shopping Centre. All rooms have en-suite facilities, each room is equipped with a flat screen TV, a hairdryer and complementary tea and coffee making facilities.

Hotel has a lift

Price Includes:

Door to Door service
3 nights, Dinner, Bed and Breakfast
Porterage
Blackpool Illuminations, Lake Windemere Cruise
Lake Windemere Cruise
Oswaldtwistle Mills



Delightful Durham and Beamish

Monday 2nd November 2020 4 Days
£289 per person, £75 Single Supplement

The Derwent Manor Hotel Part of the Best Western Premier Collection this hotel is set in 20 acres of Northumberland countryside overlooking the Derwent Valley. This country house hotel has stunning rooms, fabulous restaurant and beautiful grounds creating the perfect base for your stay. **The hotel has a lift.**

Price Includes:

Door to Door service
3 nights, Dinner, Bed and Breakfast
Porterage
City of Durham
Beamish Museum

Turkey and Tinsel in Llandudno

Monday 16th November 2020 5 Days £289
Per person, £16 sea view supplement

The Four Oaks Hotel

Price Includes:

Door to Door Service
4 nights Dinner,
Bed and Breakfast
Porterage
Sherry Reception
Evening Entertainment
Christmas Meal
Chester



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Holidays 2021



Sunny Scarborough Super Saver

Monday 29th March 2021 5 Days
£259 price per person

Monday – Your holiday begins the moment your door bell rings! Our free door to door pick up service will take you to meet the coach before you head on your way. We make a stop at Brigg Garden Centre to stretch your legs and grab a bite to eat. You arrive at your hotel by mid-afternoon, allowing time to unpack and settle in before your evening meal.

Tuesday – After breakfast set off to Whitby famous for many things, beautiful blue flag beaches and superb fish and chips to name just a few. Enjoy free time exploring the historical seaside town before moving on mid-afternoon to the delightful Robin Hoods Bay.

Wednesday – Today we visit the stunning Cathedral city of York, this city of adventure has a lot to offer, with ancient walls surrounding many independent shops and vibrant eateries along with the stunning Minster and National Railway Museum, York has something for all.

Thursday – The day is yours, enjoy a leisurely breakfast before setting off to explore the beautiful Scarborough, walk along the sandy beaches, visit the shops or the local market.

Friday – Unfortunately after breakfast this morning we must bid farewell to our hosts, as we begin the journey home we stop in the stunning market town of Beverley before returning to Boston.

Price Includes:

4 Nights, Dinner, Bed and Breakfast
Porterage
Evening Entertainment
Buy one get one free drink offer
Brigg Garden Centre

Whitby
Robin Hood's Bay
York
Scarborough
Beverley



Delmont Hotel

Located in the North Bay, offering stunning views the family run hotel offers a friendly service and welcoming atmosphere. Rooms all have en-suite facilities, complementary tea and coffee tray and a flat screen television. The hotel has a full entertainment programme each evening and a buy one get one free drink offer every night between 7pm and 10pm. There are a number of steps to the front door of the hotel.
The hotel does have a lift.

Holidays 2021



Kent, Canterbury and Coastal Beauty

Tuesday 6th April 2021 5 Days

£329 price per person, £92 single supplement

Tuesday – As you are greeted by our friendly drivers on your free door to door service, they will transfer you to meet the coach at the central joining point. As you depart Boston we head to Saffron Walden, free time allows you to stretch your legs and enjoy this beautiful town before completing our journey south. Arriving at our hotel in time to settle in and prepare for your evening meal.

Wednesday – Today you have the opportunity to explore the historic Chatham Dockyard. Spend the day immersed in history as you explore the naval dockyard. During the afternoon you will be greeted by a Midwife, ready to lead your Call the Midwife tour. Unknown to many, Chatham Dockyard has been the backdrop to many iconic scenes in the BBC show Call the Midwife, join the midwife for your special tour.

Thursday – Travel to Canterbury, where the magnificent Cathedral dominates a maze of interesting streets and alleyways. Spend the day exploring this beautiful, historic city, making the most of the cobbled streets full of restaurants and tearooms.

Friday by the sea – As you join the coach this morning you will set off on your very own coastal adventure starting at Whitstable, visiting beautiful coastal destinations and traditional British seaside resorts.

Saturday – After breakfast this morning we must bid farewell to our hosts and begin the journey home. We don't get far before the driver stops, allowing free time in the stunning Maidstone, a few hours exploring this Kentish gem before you board the coach for the final time as we head back to Lincolnshire. The coach will be met by the feeder vehicles to complete your door to door service.

Holiday Inn Ashford North

A central country, based hotel that provides the perfect base for your travels in the beautiful Kent. Rooms all have en-suites, tea and coffee making facilities, television, iron and ironing board. **The Hotel does have a lift.**



Price Includes:

Door to door service
4 Nights, dinner, bed and breakfast
Porterage
Chatham Dockyard and Midwife Tour
Canterbury
Coastal Tour

Holidays 2021



Skipton and Sail

Monday 19th April 2021 2 Days

£129 price per person, £30 single supplement

Monday – As we make the most of the day, an early start allows us to stop for free time in Harrogate on route to our destination. We then head to the stunning Rendezvous Hotel to settle in, before enjoying our evening meal.

Tuesday – After breakfast we head to Skipton, a town full of immense history and rich culture also known as the Gateway to the Yorkshire Dales. Today we board a stunning canal boat as you cruise along the picturesque Leeds and Liverpool Canal you will be served a Ploughman's Lunch. Upon your return to dryland, enjoy free time in Skipton before departing for home late afternoon.

Rendezvous Hotel

Situated on the stunning Leeds Liverpool Canal this hotel has a lot to offer. The family run hotel provides a warm welcome, rooms all provide a comfortable space to relax and unwind before your meal in the restaurant overlooking the canal. Designated accessible rooms are available upon request.

The hotel does have a lift.



Price Includes:

1 Night Bed and Breakfast
Evening Meal
Porterage
Harrogate
Skipton
Skipton Canal Cruise with Ploughman's Lunch



York City Break

Friday 4th June 2021 3 Days

£169 price per person, £44 Single Supplement

Friday – An early morning departure as we begin our weekend away. We travel to the Victorian Spa town of Harrogate to enjoy some free time, exploring the stunning architecture and natural beauty. Mid-afternoon we depart and head for our hotel in time to settle in and freshen up for our evening meal.

Saturday – Today we enjoy a day at Leisure in the stunning medieval city of York. Boasting the National Railway Museum, York Minster and JORVIK Viking Centre, you'll find thirty world-class museums, galleries and tours all within easy walking distance. Within the city walls York also has an abundance of independent shops and boutiques and delicious eateries.

Sunday – No rush this morning, as we start the day. Enjoy breakfast at your own pace before a leisurely morning in York. We depart for our return journey to Lincolnshire mid-afternoon.

The Queen's Hotel

A warm welcome awaits you at The Queen's Hotel, which is situated on the banks of the River Ouse, in the heart of the city. All rooms have en-suites, hairdryers, welcome refreshment trays, Freeview Tv and WIFI.

This hotel has a lift.

Price Includes:

2 nights Dinner, Bed and Breakfast
Porterage
Harrogate
York

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Holidays 2021

Beautiful Cotswolds and Georgian Bath

Friday 11th June 2021 4 Days

£269 price per person, £75 single supplement

Friday – Use our free door to door pick up service to start your short break, as the coach heads west we make a stop at Bicester shopping village for a few hours retail therapy and some food. We then continue on to our hotel to settle in before our three-course evening meal.

Saturday – After breakfast we drive to the Georgian City of Bath with its many historical treasures, monuments and beautiful architecture dating back to Roman times. Enjoy a day at leisure explore the Abbey, Roman Baths and view the famous Pulteney Bridge or just relax on the banks of the River Avon.

Sunday – Today we enjoy a coach excursion of the Cotswolds, renowned for its rolling meadows, meandering river valleys, pretty woodland, gentle hillsides and of course its sleepy, ancient limestone villages. Today you will have the opportunity to visit many of these beautiful villages, Bourton-on-the-Water, Stow-on-the-Wold and Morton-in-the-Marsh to name just a few.

Monday – As we bid farewell to our hosts after breakfast, we make the most of our short break and head to Oxford, where you have the opportunity to explore this stunning city with amazing architecture and culture. Shops, colleges, the excellent covered market and gracious buildings. The coach will depart for home late afternoon.

Double Tree Hilton, Swindon

Set in the beautiful Wiltshire countryside, Double Tree Hilton will be your base for your short break. Rooms are modern and well equipped, offering WIFI and air conditioning. All areas of the hotel are easily accessible, for more information regarding the hotels accessibility policy please ask when booking.

Hotel has a lift.



Price Includes:

Door to door service
3 Nights, dinner, bed and breakfast
Porterage
Bicester
Bath
Cotswold Tours
Oxford



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Holidays 2021



Lovely Liverpool Sunday Saver

Sunday 25th July 2021 2 Days

£109 price per person, £34 single supplement

Sunday – An early start allows you to make the most of your day, joining the coach at one of your local pick up points we set off for Liverpool. Drop your bags at the hotel and then your break really begins, spend the afternoon exploring the wonderful city. You may choose to dine at the hotel this evening, with a supplement of £22, or you may wish to see what the city has to offer.

Monday– After breakfast we check out of our rooms but make the most of the day. There are a magnitude of sights to see, maybe explore the large collection of museums and galleries, Liverpool's culture and heritage are at the very heart of the city. We depart mid-afternoon to begin our journey back to Boston.

Pullman Liverpool

Located on Kings Dock on Liverpool's World-Famous waterfront and just a short walk from the vibrant Albert Dock, this four star hotel is in a great location, a short distance to Liverpool One and the Famous Cavern Club. All rooms have an en-suite, complementary tea and coffee making facilities and a flat screen television. Accessible rooms are available on request, please mention when booking.

This hotel has a lift.

Price Includes:

1 Night, bed and breakfast
Liverpool



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Holidays 2021



Terrific Torquay

Monday 26th July 2021 5 Days

£359 price per person

Monday – As your doorbell rings you will be greeted by your driver to begin your journey down south. A steady drive will be made, with appropriate comfort breaks along the way. Arriving in Torquay with time to relax and unpack before your evening meal.

Tuesday – Following breakfast we visit Dawlish, a traditional seaside town, centred around lawn and brook, which is home to the famous black swans. We continue to Teignmouth, a stunning coastal town with historic Georgian buildings, long sandy beaches and fresh local food, spend the afternoon enjoying the lovely Victorian pier and town centre.

Wednesday – Torquay is full of surprises and today it's yours to explore. With its magnificent horseshoe shaped bay, swaying palm trees, elegant Victorian villas, pretty marina, sweeping sandy beaches and fascinating Agatha Christie connections.

Thursday – Today we visit the beautiful Buckfast Abbey, home to a community of Benedictine Monks. Explore this inspirational place before we continue to the nearby Buckfastleigh. This afternoon we board the South Devon Railway and enjoy the steam journey following the beautiful River Dart to Totnes.

Friday – Unfortunately it's time to say goodbye to our hosts and head back to Lincolnshire, the driver will ensure that suitable stops are made along the way. Your feeder vehicles will be waiting for you to complete your door to door service.

TLH Derwent Hotel

Less than 5 minutes' walk from Torquay's seafront, the Derwent Hotel offers friendly accommodation, luxury spa, leisure complex and two swimming pools. All rooms have en-suite facilities, tea and coffee tray, wifi and flat screen television. There are 12 steps to the entrance of the hotel, but a street level entrance is available nearby. There are some steps around the hotel, but ramps are provided where-ever possible.

Hotel does have a lift.



Price Includes:

Door to Door service
4 nights, Dinner, Bed and Breakfast
Porterage
Torquay
Dawlish
Teignmouth
Buckfast Abbey
South Devon Railway

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Holidays 2021



Blackpool, Sun and Sail

Monday 9th August 2021 8 Days

£369 price per person, £25 Single Supplement

Monday – Travel to Blackpool, your driver will ensure comfort stops are taken on the way and you should arrive in plenty of time to settle in before your evening meal.

Tuesday – Today is yours to enjoy and explore the wonderful sights of Blackpool.

Wednesday – This morning you will head to Skipton, enjoy free time this morning enjoying this beautiful market town. At lunch time meet with the group to board the boat to begin your 3-hour cruise along the Leeds and Liverpool Canal. Whilst on board take in the breath-taking views whilst enjoying afternoon tea, with delicious food served at your table.

Thursday – Escape the hustle and bustle of the cities with a day in Southport. After a steady journey surrounded by natural beauty, spend the day exploring this classic English seaside town with a beautiful historic pier and lovely sandy beaches.

Friday – Visit the beautiful Fleetwood for the morning, a Victorian seaside resort boasting a stunning promenade, Art Deco Theatre, a beautiful Harbour marina, traditional shops and Famous Fleetwood Market.

Saturday – Travel to Chester today. The ancient city is a truly breath-taking experience. With its city walls, the largest Roman Amphitheatre in Britain, the oldest racecourse and also with the 1000-year-old cathedral, Chester is the most beautiful place to visit.

Sunday – The penultimate day of your holiday is yours to explore the fascinating resort of Blackpool.

Monday – This morning we bid farewell to our hosts, we make a stop at Oswaldtwistle Mills for a couple of hours to explore the garden centre, shops or grab a bite to eat. Then heading back to Lincolnshire to meet your feeder vehicles.



The Adelaide House Hotel

Your base for the week will be the Adelaide House Hotel, being located in a prime location within the town centre, opposite The Winter Gardens and Houndshill Shopping Centre. All rooms have en-suite facilities, each room is equipped with a flat screen TV, a hairdryer and complementary tea and coffee making facilities. Hotel has a lift.

Price Includes:

Door to Door Service
7 Nights, Dinner, Bed and Breakfast
Porterage
Blackpool
Skipton Canal Cruise with afternoon tea
Southport
Fleetwood Market
Chester



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Holidays 2021



Isle of Wight

Tuesday 24th August 2021 6 Days

£459 price per person

Tuesday – We depart our home area and make our way to the Isle of Wight, stopping somewhere suitable for lunch to be purchased prior to our ferry crossing. We arrive at the Trouville Hotel with time to relax before our evening meal.

Wednesday – Enjoy a royal day at Osborne House, where you can view Victoria and Alberts private apartments, their bathing beach and children's play cottage for a private glimpse at royal family life.

Thursday – Day at leisure at the beautiful Sandown, sheltered in its beautiful bay, with long stretches of golden sandy beaches. Spend the day relaxing and taking in the amazing scenery in your own time. With the sandy beaches and traditional promenade and pier you will find plenty to occupy your time.

Friday – Our excursion today takes us to the lovely quintessential village of Godshill, thought by many to be the prettiest on the island. With its charming thatched cottages, medieval churches and tearooms. Early afternoon we arrive at Havenstreet Station for a nostalgic ride on the Isle of Wight Steam Railway. Enjoy the special journey back in time. Breathe in the evocative smells of a real steam railway, while your eyes and ears thrill to the puffing and hissing of the steam engine as we pass through unspoiled countryside with breath taking views.

Saturday – A day of beautiful scenery begins as we head across the island to Alum Bay, undoubtedly one of the most picturesque beaches on the island and framed by the stunning Needles. As we continue our coastal tour travel on to Cowes, the 'Yachting Capital' of Britain, with time to explore its narrow winding streets and beauty before taking a scenic drive back to our hotel.

Sunday - Unfortunately today we have to say our goodbyes and head home. We return to Boston, making adequate stops along the way where our door to door service will be waiting to take you home.



Trouville Hotel

Magnificently situated on the Esplanade, opposite golden beach and overlooking the bay, with the pier and shops close by this hotel is the prime location for your 4-night break. All en-suite bedrooms have telephone, TV and Tea/Coffee facilities. There are some steps throughout the hotel, ramp access has been provided where-ever possible.

Hotel has a Lift.

Price Includes:

Door to Door Service
5 nights dinner, bed and breakfast
Porterage
Osborne House
Godshill
Isle of Wight Railway
Sandown



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Holidays 2021



The Stunning Wye Valley

Friday 17th September 2021 4 Days
£289 price per person

Friday – This morning we depart for Coleford, we stop around mid-day in Royal Leamington Spa for free time. Mid-afternoon we complete our journey to Bells Hotel and The Forest of Dean Country Club in time to settle in and prepare for our evening meal.

Saturday– Today we head to the historic walled border town of Chepstow, dominated by the oldest surviving stone castle in England. This afternoon we board the Forest of Dean Railway, enjoy a cream tea as you view the stunning Forest of Dean by Steam Train.

Sunday – This morning we are in for a treat as we are greeted at our hotel by a blue badge guide. We all board the coach and enjoy an informative tour of The Forest of Dean, a coffee stop at the stunning Tintern Abbey Mill allows us time to stretch our legs before travelling on to Monmouth. As we reboard the coach for the afternoon we take in some stunning scenery as the travel through the Wye Valley. To complete our tour we take to the water at Symmonds Yat and enjoy the picturesque scenery of the Valley, as we return to dry land we enjoy tea and scones before heading back to the hotel.

Monday– Unfortunately this morning we must bid farewell to our hosts, after a lovely breakfast we set off for Lincolnshire. Along the way we stop at Cheltenham, a wonderful mix of old and new, this town has something to offer for all, along with stunning views as it nestles in the Cotswolds.

Bells Hotel and The Forest of Dean Country Club

Positioned in a peaceful location on a hill with beautiful views over the Wye Valley. Bedrooms are traditional and have tea and coffee making facilities. The hotel has no lift, but ground floor rooms are available on request.

Price Includes:

Door to Door Service
Three nights dinner, bed & breakfast
Porterage
Royal Leamington Spa
Forest of Dean Railway
Chepstow

Tintern Abbey Mill
Monmouth
Wye Valley and Forest of Dean Tour
Wye Valley River Cruise
Cheltenham



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Holidays 2021



Lovely Lakes and Lights

Friday 15th October 2021 4 Days

£269 price per person, £10 Single Supplement

Friday – Today we travel to Blackpool, arriving late afternoon at the Adelaide House Hotel for your three-night stay with time to settle in before your evening meal.

Saturday – Enjoy a day at leisure in Blackpool, the only British seaside resort to boast three piers. An early evening meal, allows you to prepare for your evening excursion, boarding the coach, you embark on your journey through the amazing Blackpool Illuminations!

Sunday – Within an hour we are amid some of the most beautiful scenery on our tour to the Lake District, we travel to Lakeside where we board our vessel ready for our river cruise, sailing over to Bowness for free time, before taking in the stunning views on our return journey.

Monday – After breakfast we begin the journey back to Lincolnshire, stopping at Oswaldtwistle Mills for some free time to check out the shops and Garden Centre. Your feeder vehicles will be awaiting your return to complete your door to door service.

The Adelaide House Hotel

Your base for this short break will be the Adelaide House Hotel, being located in a prime location within the town centre, opposite Winter Gardens and Houndhill Shopping Centre. All rooms have en-suite facilities, each room is equipped with a flat screen TV, a hairdryer and complementary tea and coffee making facilities. Hotel has a lift.

Price Includes:

Door to Door service
3 nights, Dinner, Bed and Breakfast
Porterage
Blackpool
Lake Windemere Cruise
Oswaldtwistle Mills



Holidays 2021

Turkey and Tinsel in Eastbourne

Monday 8th November 2021 5 Days
£299 price per person

Monday – Full of festive cheer our driver will welcome you on board as we set off for our week away. Arriving at our hotel mid-afternoon with time to settle into your rooms and refresh ready for your evening meal.

Tuesday – This morning we visit the medieval town of Rye, the cobbled streets and narrow passages reveal architectural treasures among beautifully preserved Medieval, Tudor and Georgian buildings. This afternoon we visit Hastings Old Town, a favourite of ours, slightly bohemian and incredibly artsy, the old town comes with oodles of quirkiness.

Wednesday – A day of leisure in Eastbourne, make the most of your free day, a leisurely start with a hearty breakfast to set you up for the day in the award-winning seafront, stunning Victorian pier and highest chalky cliffs.

Thursday – A leisurely start to the day as we head to historical Lewes, with its castle, old narrow streets and antique shops it's perfect for a leisurely stroll to soak up some history.

Friday – We depart for Lincolnshire where our door to door service will be waiting to return you home.

The Oban Hotel

Situated on Eastbourne's promenade with wonderful views of the sea. All the en-suite bedrooms have a tv telephone and tea and coffee facilities. There are a few steps to the entrance of the hotel, the hotel has a lift.

Price Includes:

Door to Door Service
Four Nights Dinner, Bed and Breakfast
Christmas Dinner
Christmas Day discounted bar
Evening Entertainment
Visit from Father Christmas
Festive Menu
Rye
Hastings
Lewes



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Excursions 2021



St Albans

Wednesday 9th September 2020 £15

A city full of history, culture, entertainment, food, drink and beautiful green spaces. Home to the breath-taking St Albans Cathedral, with the longest nave in England and a large selection of medieval wall paintings, the Cathedral is beautiful both inside and out. You may choose to visit the St Albans Museum and Gallery, rich in heritage and contemporary art, there is something for all to enjoy.



National Memorial Arboretum

Sunday 13th September 2020 £25
(Including land train and tea and biscuits on arrival)

The National Memorial Arboretum is the UK's year-round centre of Remembrance; a spiritually uplifting place which honours the fallen, recognises service and sacrifice, and fosters pride in our country. It is a living and lasting memorial. Enjoy a 50-minute journey on the land train, which will provide you with lovely views across the landscape and will introduce you to some of our 300 plus memorials.



Windsor River Cruise

Monday 14th September 2020 £46
(Including ticket price and Afternoon Tea) £25 Deposit

Arriving in Windsor you will have the opportunity to explore this stunning town, rich in history and royal tradition. Mid-Afternoon we depart from Windsor, cruising along the river, appreciate the stunning views whilst enjoying a delicious afternoon tea, with fresh scones and sandwiches.



Judith Mary and Beautiful Bakewell

Tuesday 8th September 2020
Wednesday 16th September 2020 £39
(including river cruise and two course meal) £20 Deposit

It's in Whaley Bridge where you board the Judith Mary, a stunning restaurant canal boat, sit back and relax as you take in the outstanding countryside and magnificent views as your travel along the canal. During your journey you will be served a delicious Hotpot and enjoy a choice of puddings. After your lunch time cruise, you enjoy a scenic journey to the picturesque town of Bakewell for free time during the afternoon.



Scenic Selby

Monday 21st September 2020 £15

Dominated by its beautiful Abbey which is nearly 1000 years old. Magnificent both inside and out, Selby Abbey was once destroyed by fire then rebuilt by hand, it now resides at the heart of the community in this popular historic market town. The town centre is the home of the market, which was established in the 14th Century by Monks from the Abbey.

Chesterfield

Monday 5th October 2020 £14

A town that is famous for its 800-year-old open market and the unique and unusual 'crooked spired' church. You may choose to spend your day looking for a bargain, taking a stroll along the Chesterfield Canal, or finding out how the 'crooked spire' got its twist!

Excursions 2021



Lovely Lincoln

Wednesday 14th October 2020 £10

Lincoln Cathedral, Lincoln Castle, the Magna Carta, RAF Heritage, it may only be 35 miles away, but this City is full of history and has so much to offer.



Perfect Pottery and Gardens

Monday 26th October 2020 £29
(including entry ticket) £15 Deposit

Visit the unique and interactive visitor experience at the outstanding World of Wedgwood. You have the opportunity to discover the history of Wedgwood and the vision, creativity and passion of its founder as you explore the Museum and see how Josiah Wedgwood transformed English Pottery. Also, enjoy a factory tour, see up close the craftsmanship, artisan skills and techniques honed over 260 years. This afternoon we make the short drive to Trentham Gardens, where you have the opportunity to explore the garden centre and hit the shops!

Melton Mowbray

Tuesday 27th October 2020 £10

A vibrant market town with an abundance of specialist independent shops, tasty bistro's and cosy cafes. Visit the local market and grab some tasty local produce or hunt down a bargain.

Autumn in the Wolds

Thursday 29th October 2020 £10

Autumn days when the grass is jewelled, and there's lots of fallen chestnut shells. Autumn leaves that are crisp and bold, a season Haines' know so well. So, let's explore, Lincolnshire some more. The beautiful Wolds with so much to behold. Enjoy the smell of Autumn dancing in the breeze and the stunning crisp sunburnt leaves. Then visit a beautiful market town of Louth, where you can spend the afternoon looking around.



Creative Craft Show, Simply Christmas and Cake International!

Saturday 7th November 2020 £27
(Including Entry Fee) £15 Deposit

An event not to be missed, maybe you're a crafter, a baker or just a lover of Christmas, today has something for all! Visit the biggest hobby event of the year.

Visit the flagship, Creative Craft Show with unrivalled features, workshops, demonstrations and so much more. Cake international has some of the most ground breaking displays, wildest competition entries and famous cake stars. Simply Christmas brings together a diverse range of gifts along with Christmas food, drink and music to get you in the Christmas spirit.



Ely Christmas Gift and Food Fair

Friday 13th November 2020 £20 (including entry ticket)

Set in the stunning Ely Cathedral the Christmas Gift and Food Fair is one of the major Christmas fairs in the country. With the Cathedral as your backdrop you are provided with a unique and atmospheric venue to assist with getting you into the Christmas Spirit! Today's timings allow you plenty of time to make the most of the fair and the stunning town.



Norwich Shopper

Saturday 14th November 2020 £15

With a backdrop of medieval churches, cathedrals and a Norman Castle shopping in Norwich is a rather unique experience. A day at leisure around this beautiful city.



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Excursions 2021



Meadowhall Shopper

Saturday 21st November 2020 £15

So much time, so many shops! Today there is simply no excuse, but to shop, shop, shop!



Chatsworth House at Christmas

Wednesday 25th November 2020 £44

(including entry ticket) £20 Deposit

Discover the magic of Christmas at this stunning venue. Today you have free time to explore the stunning grounds and soak up the atmosphere as you enjoy the Christmas market and browse the more than 100 stalls. You have an allocated time slot to visit the house and see the stunning themed displays in this beautiful stately home.

Christmas Meal in the Wolds

Thursday 26th November 2020 £28

Concession £25 (including two course meal) £15 Deposit

Join us today as we take a leisurely ride through the Lincolnshire Wolds, before arriving at The Splash. A lovely pub where you can enjoy a delicious Christmas Meal, what more could you need to get you in the Christmas spirit?



Nottingham Trent River Cruise

Tuesday 1st December 2020 £34

(including two course meal) £15 Deposit

Today we head over to Nottingham for a festive cruise along the beautiful River Trent. As we cruise you will be served with a delicious two course meal. Enjoy succulent turkey breast with all the trimmings and scrumptious chocolate log with whipped cream. Please advise of any dietary requirements upon booking.



Christmas Shopping Event at Downtown Home & Fashion Store and Downtown Garden Centre

Saturday 5th December 2020 £12

For the perfect Christmas shopping experience visit the huge Downtown site at Grantham with its spectacular fashion and beauty departments plus toys, gifts and homeware, then pop across to the Garden Centre with its stunning Christmas shop where you'll be inspired by the beautiful decorations, towering trees and lovely gifts of local food and Laithwaites wines. The Café Culture at each location will be serving Afternoon tea with Prosecco (book in advance for Home & Fashion store café call: 01476 590239 and Garden Centre café call: 01476 512333)

Birmingham Frankfurt Market and Shopper

Saturday 5th December 2020 £19

Visit the largest authentic German market outside of Germany, visit this fabulous city whilst the market creates a fantastic atmosphere and even better aroma! Free time allows you to explore the beautiful market and try a few delicacies and a delicious glass of mulled wine all whilst soaking up the fabulous Christmassy atmosphere. Or you may choose to visit the wide range of shops that creates a shopper's paradise!

Stratford Upon Avon Victorian Market

Friday 11th December 2020 £16.50

This award-winning themed event happens in the Town Centre with stallholders dressed in Victorian costumes and entertainment throughout the town it promises to be a day to remember



Beverley Festival of Christmas

Sunday 13th December 2020 £15

The centre of Beverley is transformed into a magical Christmas shopper's wonderland, over 120 stalls brimming with gorgeous Christmas gifts and local treats take over the historic market town this has become a firm favourite amongst our travellers. Soak up the sights, smells and sounds as you wander around the markets and enjoy a range of festive family entertainment including Live Music, Dancing, Carols and more.



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Excursions 2021



Trafford Centre

Saturday 2nd January 2021 £20

So much to see, so many shops! If shops aren't your thing, you may choose to go underwater at Sea Life or explore the Legoland discovery centre (entry not included), there is something for everyone at the Trafford Centre. Take this opportunity to hit the sales and grab yourself a bargain!

Nottingham

Thursday 7th January 2021 £14

Spend the day exploring this local gem, known for the famous legend of Robin Hood, Nottingham is now a thriving city full of creativity, history and culture.



Melton Mowbray

Tuesday 16th February 2021 £10

A vibrant market town with an abundance of specialist independent shops, tasty bistro's and cosy cafes. Visit the local market and grab some tasty local produce or hunt down a bargain.



Boundary Mill and Snowdrops at Easton Walled Gardens

Friday 19th February 2021 £22
(including entry ticket)

Enjoy the morning visiting Boundary Mill and Downtown, followed by an afternoon visit to Easton Walled Gardens. Beginning at the gatehouse walk through the woodland and see the banks of snowdrops, the magical sight of snowdrops provides the earliest sign of spring and with it the promise of better things to come.



Phil Haines Coaches Spring Lunch Club!

Tuesday 9th March 2021 £30
(including two course meal) £15 Deposit

The first of our Lunch Clubs, today we take a lovely ride to North Lincolnshire where we will enjoy a lovely two course meal served with tea and coffee. After your meal enjoy a short game of bingo, you have to be in it to win it!



Thriplow Daffodils

Saturday 20th March 2021 £23 (including entry ticket)

Step back in time, walking the beautiful traffic-free lanes, visiting residents 'open gardens' craft barns, marquees, stalls and demonstrations, all whilst experiencing a warm and friendly atmosphere. Stalls of local food producers, a farmer's market, live music, free dray cart rides, vintage vehicles are just some of the attractions.



Happy 21st Birthday Downtown Garden Centre!

Sunday 21st March 2021 £12

There's lots to do on this special day, meet the gardening experts including David Domoney and the brilliant Charlie Dimmock as they host informative talks around the fire pit. There's loads of competitions, prize draws and chances to try Lincolnshire's biggest range of garden machinery and luxury garden furniture.



St Ives

Monday 22nd March 2021 £12

Visit this beautiful historic town, situated near Cambridge and along the River Great Ouse, walking along the riverfront, alley ways and in the market place you will find a fascinating riverport heritage. The towns original character comes to life on a Monday with the traditional market on Market Hill.



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Excursions 2021



Beautiful Beverley

Friday 26th March 2021 £13

Boasting beauty in abundance, this stunning market town has a lot to offer to all that visit. With its awe-inspiring Minster, collection of historical buildings, cobbled streets, small town charm and a selection of upmarket shops and restaurants there is something for all!



International Bomber Command

Thursday 1st April 2021 £20 (including entry fee)

After a morning of free time in Lincoln we visit the International Bomber Command Centre. Following a warm welcome, immerse yourself in the interactive exhibition which tells the stories of those who served, supported and suffered during the bombing campaigns of World War II. See the Walls of Names, Ribbon of Remembrance and the Spire Memorial, the UK's tallest war memorial and once the sighting point for crews based in the area.

Lovely Lincoln

Thursday 1st April 2021 £10

Lincoln may only be a small city, but it oozes charm and character. Overlooked by the stunning Cathedral Lincoln has so much to offer, bustling markets, busy high streets and landmarks steeped in history.



Ely the Cathedral City

Tuesday 6th April 2021 £12

An opportunity to visit the awe-inspiring Cathedral city of Ely. Home to one of the most magnificent cathedrals in England, Ely has something to offer for all. With free time to explore you may choose to watch the world go by in a traditional tea room, visit the home of Oliver Cromwell, the medieval cathedral or stroll along the beautiful waterside.



Royal Leamington Spa

Monday 12th April 2021 £15

Wide boulevards, stunning architecture and award-winning parks provide a sophisticated backdrop to this regency town. The town centre combines a treasure-trove shops and an impressive array of eateries, as you wander around the charming town enjoy the history and tranquillity.



North Norfolk Railway with Cream Tea

Wednesday 14th April 2021 £39

(including ticket and cream tea) £25 Deposit

A morning beside the seaside in the coastal town of Cromer, walk along the pier and take in the sea air, visit the shops and explore all that this town has to offer. We then take the short drive to Sheringham where we board the North Norfolk Railway to enjoy a fantastic steam train ride along the breath-taking Norfolk coast. Travelling from Sheringham to Holt you will be able to enjoy a fantastic cream tea as you take in the sensational coastal scenery.



Chicago The Musical

Wednesday 14th April 2021 £57

(stall seat included) £35 Deposit

Join us for a little 'Razzle Dazzle' it would be criminal to miss it! The hit West End show is touring, with free time in Milton Keynes before the matinee performance it looks like the perfect day out!



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Excursions 2021



The Dambusters and Woodhall Spa

Tuesday 20th April 2021 £19

(including Kinema ticket)

Our day starts at the truly old-fashioned Kinema in the Woods as we enjoy a private screening of The Dambusters. After you have enjoyed this truly iconic film you have free time in the stunning Woodhall Spa, stroll along the high street, visit quaint coffee shops and watch the world go by.

Milton Keynes

Wednesday 14th April 2021 £15

In the city centre you'll find all-encompassing shopping malls with over 400 shops, Milton Keynes is a city full of art and culture.



York

Saturday 24th April 2021 £17.50

Visit the original city of adventure, with Roman roots and a Viking past, this city is stunning and has something to offer for all. With ancient walls surrounding a wide range of independent shops and vibrant eateries, the iconic York Minster, a collection of masterpieces at the York Gallery and history at the National Railway Museum, a day in York promises to be one for all to enjoy!



Brigg Garden Centre and Hemswell Antiques

Monday 26th April 2021 £13

A visit to the flagship of the British Garden Centre family. Brigg Garden Centre is the destination for the keen gardener and for those who enjoy a great day out. Featuring a huge plant area, a beautiful gift department and much more, take this opportunity to enjoy this unique shopping experience. Early afternoon we board the coach and head to Hemswell Antiques to see if you can spot a bargain!



South Holland Church Flower Festival

Friday 30th April 2021 £10

Join us as we take a tour around a selection of churches involved in the South Holland Church Flower Festival, with stunning displays this is promised to be a fantastic event. Visiting Long Sutton, Moulton, Surfleet and Sutterton to name but a few.



Cambridge

Tuesday 4th May 2021 £13

There is more to Cambridge than a university, it is the perfect place for culture and adventure! You may choose to spend your day exploring the wonderful choice of shops along the cobbled streets or take to the water and enjoy the city from a new perspective.



Ripon

Thursday 6th May 2021 £16.50

Spend the day exploring the Cathedral Church of St Peter and St Wilfred in the Cathedral City of Ripon. Known for its historic buildings and beautiful cathedrals Ripon is one of England's smallest cities. Free time allows you to enjoy the cities beauty at your leisure.



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Excursions 2021



Yorkshire Market Day

Saturday 8th May 2021 £21.50

We start our day heading to the stunning town of Malton, you enjoy a foodies paradise as we arrive on their monthly food market. Set in and around the Malton Rooms, the market brings together specialist food stalls, street food traders, chefs and foodies from around the country. After lunch we take a scenic drive to Thirsk, set in the gateway to the Yorkshire Dales this stunning market town is full of hustle and bustle today as it holds its weekly market.



Doncaster and Lakeside Village Outlet

Tuesday 11th May 2021 £14

Visiting on market day allows you to see this market down in all its glory. With history all around and an abundance of Georgian and Regency architecture, Doncaster is a stunning setting for the perfect day out. After a morning in Doncaster we enjoy a few hours at Lakeside Village Outlet.



Grease the Musical

Wednesday 26th May 2021 £52

(stalls seating included) £35 Deposit

The world's best loved musical is back! Bursting with classic hits, this thrilling version is brought to life with vitality and passion towards this ultimate musical. Arrive in Nottingham with plenty of time to grab a bite to eat before taking your seat in the stunning Nottingham Theatre Royal.

Nottingham

Wednesday 26th May 2021 £14

Spend the day exploring this local gem, known throughout the world for the famous legend of Robin Hood, Nottingham is now one of the UK's most thriving and creative cities.

Macclesfield Treacle Market

Sunday 30th May 2021 £18

Something a little different for a Sunday, travel with us today and visit the unique Macclesfield treacle market. See the handsome cobbled streets busy with visitors as they admire the 160 stalls of unique gifts, exceptional food and drink and vintage finds.



Code Breakers at Bletchley Park

Friday 28th May 2021 £34

(including entry fee) £15 Deposit

Visit Britain's best kept war time secret, a place of exceptional historical importance which remains highly relevant to our lives today and for the future. It is the home of British codebreaking and the birthplace of modern information technology. It played a major role in World War Two, learn about the people and the machines that shortened the war by two years.



Highgate Cemetery

Wednesday 2nd June 2021 £35

(including tour) £15 Deposit

Visit one of England's greatest treasures. Highgate Cemetery has some of the finest funerary architecture in the country. The West Cemetery is home to the most impressive architectural features of Highgate Cemetery — the Chapel, Colonnade, Egyptian Avenue, Circle of Lebanon, Terrace Catacombs and the mausoleum of Julius Beer. The tour of the West Cemetery does include two flights of stairs.



The City of Culture!

Tuesday 8th June 2021 £15

Visit Coventry, The City of Culture 2021 is full of hidden gems to fill your day out. With so many things to do, you may choose to explore the city's Cathedral and medieval history, visit the museums or simply hit the shops. Coventry has something to offer for all!



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Excursions 2021



Horse Drawn Canal Cruise

Friday 18th June 2021 £34
(including canal cruise) £15 Deposit

This morning we enjoy a journey into beautiful Derbyshire, Matlock where you will have free time allowing you to explore the town and grab a bite to eat. We then move to the highlight of your day, we board the Birdswood canal boat and enjoy a delightful 2-hour horse drawn cruise from Cromford Wharf, to Leawood Pumphouse and back along the Cromford Canal with running commentary.



Camden Market

Saturday 26th June 2021 £20

Camden Lock market, located by the canal has been established for well over thirty years, there is always something new and exciting on offer. This along with the ever-popular Camden Stables Market, renowned for their arts, crafts, fashions and curiosities this promises to be a fantastic day out.



Saffron Walden

Tuesday 29th June 2021 £14

Located in north-west Essex is the delightful market town of Saffron Walden. Visiting on market day allows you to see all this town has on offer, with the outstanding buildings rich in heritage, the beautiful St Mary's Church and Bridge End Gardens, full of Victorian charm.

Bury Market

Saturday 3rd July £20

Voted Britain's best market! Today we visit the world famous Bury Market. With over 350 stalls it is one of the biggest markets in the north, with a wide range of products and facilities that are second to none you are provided with great variety and the chance to grab a bargain in this bargain hunters paradise.



Emmerdale Studio Experience and Harrogate

Sunday 4th July 2021 £49
(including entry fee) £30 Deposit

This morning we travel to the Victorian Spa town of Harrogate, explore the streets with some exquisite shopping opportunities, or take a seat, sit back and watch the world go by as you enjoy some of the fabulous local produce that Harrogate is so proud of. Mid Afternoon you step into the drama as we travel to the Emmerdale Studio Experience. Enjoy your tour behind the scenes as you shine a light on the production process and see how the script is brought to life and how everything fits together. Step into this exciting world of television and discover some industry secrets.



Woodhall Spa 1940's Festival

Saturday 17th July 2021 £15

Celebrating life on the Homefront. The 1940's festival has a wide variety of 'home front' themed events which take place at numerous venues around the village across the weekend. Be immersed in history as you step back to 1940 for the day.



Phil Haines Coaches Summer Lunch Club!

Tuesday 20th July 2021 £30
(including two course meal) £15 Deposit

Another day of mystery, we can guarantee a some typically British food and a lovely stroll! Gemma or Sadie will join you today and host a Phil Haines Mini Raffle, you have to be in it to win it!



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Excursions 2021



Highclere Castle

Thursday 22nd July 2021 £44

(including entry fee) £20 Deposit

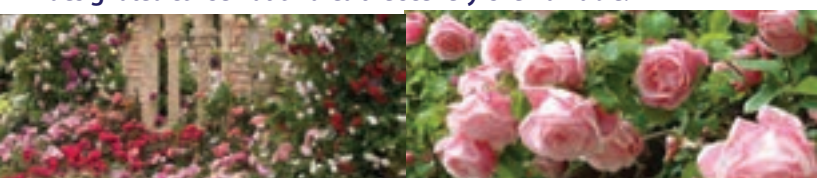
An opportunity to visit 'Downton Abbey's' star of the show, but most importantly of all, a stunning home with inspiring landscapes, a must see for all. An opportunity to discover the wonders of this exquisite home and gardens, along with the Egyptian Exhibition.



Bakewell and Matlock Bath

Tuesday 27th July 2021 £15

Visit the beautiful market town of Bakewell, in the heart of the Peak District this charming town is situated on the River Wye. Free time allows you to explore the magnificent area, maybe visit the town centre, gardens, museums, arts, crafts or numerous shops or the only market in the Peak District. This afternoon we take the scenic route to Matlock Bath, as a designated conservation area the scenery is remarkable.



Peter Beales Roses and Thetford

Thursday 29th July 2021 £22 (including tour)

A morning stroll around the stunning town of Thetford, after lunch we travel to Peter Beales Roses. If you love roses and want to buy some then the 3 acre rose garden at Peter Beales Roses is the place to visit. World leaders in Classic Roses and renowned RHS Chelsea Flower Show gold medallists, the wealth of knowledge available to welcome you is second to none. An extensive range of roses, companion plants, gifts and gardening products can be found within the garden centre.



Cromer and The Cromer Pier Show

Wednesday 4th August 2021 £37.50

(including show ticket) £20 Deposit

A morning beside the seaside at Cromer, visit the shops, grab an ice cream or paddle in the sea. Meet the group again in preparation for a tantalising afternoon of excitement, fun and laughter at the only end of the pier show! It's quite a walk, but after 151 metres you arrive at the award-winning Pavilion theatre before taking your seats for the fabulous summer variety show. Please note that there is a steep hill to access the pier.



Bridlington

Friday 6th August 2021 £16

Visit a charming pocket of Yorkshire, you can stroll along the sea front, beautiful beaches, bustling harbour or visit the Old Town with stunning architecture and cultural history along with a range of modern shops.

Oxford

Sunday 8th August 2021 £18

Home to some of the most amazing medieval architecture in the UK, Oxford is steeped in history, but also has surprising elements of modernity within.



Wroxham Barns and the Norfolk Paddleboat

Tuesday 10th August 2021 £26

(including paddleboat ticket)

Enjoy the morning exploring Norfolk's award-winning visitor attraction Wroxham Barns. See the talented craftspeople and chat to them while they work, or browse the shops which offer everything from unique gifts and stylish clothes to fun toys and delicious foods, before taking a break for refreshment in the Restaurant or Coffee Shop serving wholesome dishes. Spend the afternoon enjoying a ride on the Southern Comfort Mississippi Paddleboat. Sail along the River Bure through the village of Horning and out to Ranworth Broad and back, passing lovely old thatched houses, windmills and Norfolk reed beds.



Perfect Peterborough

Thursday 12th August 2021 £10

An opportunity to visit this cathedral city, take in the splendour of the 900-year-old Norman Cathedral, enjoy the traditional architecture or hit the shops, a day to explore at your leisure.



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Excursions 2021



Wonderful Warwick

Saturday 14th August 2021 £17

Famous for its fabulous castle and historic charm, Warwick has something for all. Enriched with independent businesses offering an enticing blend of the old and the new along with some beautiful traditional tea rooms. The Market Place is the heart of the town and comes alive with the thriving market every Saturday.

Sheringham and Cromer

Monday 16th August 2021 £15

Join us for a brilliant day beside the seaside as we visit the beautiful coastal towns of Sheringham and Cromer.



Suffolk Towns

Wednesday 18th August 2021 £15

Visit the jewel in Suffolk's crown, Bury St Edmunds offers amazing restaurants, fabulous shopping and stunning parks. Admire the medieval streets and enjoy the stunning architecture of St Edmundsbury Cathedral, steep in history Bury St Edmunds has something to offer for all. This afternoon we enjoy the scenery as we travel to Lavenham. Known as one of Suffolk's wool towns, but also as one of the best-preserved medieval villages in Britain.



KEW Gardens in the Summer

Thursday 19th August 2021 £39
(including entry fee) £20 Deposit

Explore the world's most famous botanic garden and discover breath taking landscapes, glasshouses full of rare and beautiful plants, historic buildings, botanical art galleries and the soaring treetop walkway.



Beverley Market

Saturday 21st August 2021 £15

Visit the beautiful town of Beverley on Market Day, experience the hustle and bustle as this town comes alive with the market. You may choose to shop and find yourself a bargain, or simply find a coffee shop and watch the world go by.



Bakewell and Matlock Bath

Monday 23rd August 2021 £15

One of our favourite destinations, we thought we would go twice! Enjoy your morning exploring Bakewell and its beautiful market. Mid Afternoon we take the scenic route to Matlock Bath, as a designated conservation area the scenery is remarkable.

Loveable Leicester

Tuesday 24th August 2021 £14

Leicester is a unique city. It combines the finest English traditions with multicultural activities and the cosmopolitan buzz of city life. A modern city, rich in arts, culture, sports and heritage, Leicester offers something of interest for all ages. Let's explore it!



Stamford Market Day

Friday 27th August 2021 £10

Quite possibly the finest stone town in England, Stamford boasts charming buildings built from the locally sourced light grey limestone. The town centre offers a range of independent shops and eateries along with acknowledging the history and importance of this impressive town.



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Excursions 2021



Southwold

Wednesday 1st September 2021 £16.50

The town offers much of interest, but it is the sea and Southwold's links with it that make this a wonderful destination at any time of the year. With its working lighthouse, beach huts, award-winning pier, busy harbour, cliff top cannon and of course the beach, Southwold is a quintessentially English resort town.



Stratford Upon Avon

Friday 3rd September 2021 £16.50

Enjoy the day exploring this iconic town, famously known for being the birth place of William Shakespeare. This market town is situated on the banks of the River Avon at the heart of the Midlands, with stunning buildings full of character and history.



Stratford Upon Avon and the Gin Tasting Cruise

Friday 3rd September 2021 £39.50

(including Gin Tasting Cruise) £20 Deposit

Stratford Upon Avon boasts quaint side streets with unique and independent shops along with open parklands along the river. After a morning of exploring we meet and board our vessel as we set off on the fantastic Gin Tasting experience. Taste a selection of famous Shakespeare Gin as you cruise along the beautiful Avon taking in all the charming riverside sights.

Barnsley Market

Tuesday 7th September 2021 £15.50

Visit the market, more than 100 stalls over two floors, the new indoor market offers a modern shopping environment paired with old traditions at the outdoor market.



Dewsbury Market and The Mill Batley

Saturday 11th September 2021 £18

Visit the largest and most renowned open market in Yorkshire Dewsbury's famous open market boasts over 300 bustling stalls. Meander through the aisles and you can be sure to find almost everything you need and many things you never knew you needed. Early afternoon we travel to The Mill Batley, with time to explore the shopping outlet and garden centre, with plenty of opportunity to grab a bargain.



Grand Central Railway

Sunday 19th September 2021 TBC

(including rail ticket)

The Great Central Railway is the UK's only double track, main line heritage railway. It's the only place in the world where full size steam engines can be seen passing each other – just as it was when steam ruled the rails.



Judith Mary and Bakewell

**Wednesday 15th September 2021 &
Tuesday 21st September 2021 £39**

(including river cruise and two course meal) £20 Deposit

It's in Whaley Bridge where you board the Judith Mary, a stunning restaurant canal boat, sit back and relax as you take in the outstanding countryside and magnificent views as your travel along the canal. During your journey you will be served a delicious Hotpot and enjoy a choice of puddings. After your lunch time cruise, you enjoy a scenic journey to the picturesque town of Bakewell for free time during the afternoon.



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Excursions 2021



Henley on Thames

Thursday 23rd September 2021 £19

Henley on Thames is one of the most beautiful towns in Britain, with a riverside location and surrounded by wooded hills and green fields it lends itself to relaxation, long lunches and quirky shopping.



Phil Haines Coaches Autumn Lunch Club!

Tuesday 28th September 2021 £30
(including two course meal) £15 Deposit

A warm welcome awaits you as you join the coach today. We set off on a scenic drive to our fabulous location for lunch, with stunning views along the way its one not to be missed! Sadie or Gemma will join you to join in the fun and offer a brilliant game of Guess Who!



Bakewell and Matlock Bath Illuminations

Saturday 2nd October 2021 £29
(including ticket price) £15 Deposit

Firstly, we visit Bakewell, best known for its delicious puddings, Bakewell is full of tempting treats! Enjoy the mellow stone buildings, medieval five-arched bridge and quaint courtyards. Late afternoon we head over to Matlock Bath, take your position in the beautiful Derwent gardens allow you to spectate and enjoy the fabulous Matlock Bath Illuminations.



Woburn Abbey

Friday 8th October 2021 £41
(including entry fee and cream tea) £20 Deposit

Home to the Bradford family for centuries, the stunning Woburn Abbey is situated in vast surrounds of landscaped gardens populated by hundreds of deer. Enjoy a tour of the house, free time to explore the garden and a delicious cream tea!



Melton Mowbray

Tuesday 12th October 2021 £10

A vibrant market town with an abundance of specialist independent shops, tasty bistro's and cosy cafes. Visit the local market and grab some tasty local produce or hunt down a bargain.



London

Saturday 23rd October 2021 £20

Today we drop off in the capital, enjoy free time exploring this stunning city, hit the shops, see the sights, the possibilities are endless!

Lincoln

Monday 25th October 2021 £10

Lincoln Cathedral, Lincoln Castle, the Magna Carta, RAF Heritage, it may only be 35 miles away, but this City is full of history and has so much to offer.



Leeds

Friday 29th October 2021 £16.50

Free time to explore this thriving city, you may choose to explore the Arts and Culture, enjoy stylish shopping or partake in some delicious dining. Leeds is a city that has something to offer everyone after being named one of the best cities for shopping and restaurants.



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Excursions 2021



Harrogate Knitting and Stitching Show

Harrogate Knitting and Stitching Show

Friday 19th November 2021 £34
(including entry ticket) £15 Deposit

Do you have a love for a textile-based craft? This is the event for you! With hundreds of workshops, demonstrations, interactive features, professionally curated galleries, as well as over 200 of our most loved exhibitors selling specialist craft supplies. Spend a day re-stocking your yarn stash, learning to knit, mastering the art of tailoring and more. There has never been a better excuse to get involved in craft!



Harrogate Shopper

Friday 26th November 2021 £17.50

Visit this definitive boutique spa town in the heart of Yorkshire. Its thriving streets buzz with the busy shops and eateries. With stunning vast open spaces surround the town Harrogate has something for all.



Birmingham International Tattoo

Saturday 28th November 2021 £46
(including ticket price) £30 Deposit

Britain's biggest indoor tattoo, featuring marching bands, pipes and drums, field gun racing, dog racing and a spectacular grand finale.



Thursford Christmas Spectacular

Wednesday 8th December 2021

Deluxe Ticket £65 Standard Ticket £56 Deposit £40

As we travel into Norfolk, we will enjoy some free time in Holt, prior to arriving at Thursford. Upon arrival you will have time to explore the Christmas shops before finding your seat for the Spectacular performance.



Phil Haines Coaches Christmas Lunch Club!

Tuesday 14th December 2021 £30

(including two course meal) £15 Deposit

Our final lunch club of the year, join us as we get into the Christmas spirit. A lovely scenic ride to our lunching destination today where we will enjoy a delicious two course Christmas dinner with all the trimmings!



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Travelling with Phil Haines FAQ's

How much is the deposit for my Holiday, Day Excursion?

We secure your seats deposits are requested on booking, the deposits are as follows, Holidays: £50 deposit per person to be paid upon booking to secure your seat and room. Your final payment date will be 6 weeks prior to travel and noted in your booking confirmation. Day Excursions: £10 deposit per person unless otherwise stated to secure your seat. Your final payment date will be 1 week before travel and noted in your booking confirmation.

Can I choose my seat?

Of course, we will ask your preferences upon booking. The seating plan attached is that of our coaches which are used for day excursions and holidays. Please bear in mind that due to operational reasons we may need to send a coach with alternative seating. Your seat numbers will be printed on your booking confirmation.

Will you pick me up from my house?

We offer door to door service on all our holidays over 3 nights. If you live in the areas listed on the back page you are eligible for our free service. If you don't live in the listed areas don't worry, please call us and we will be able to arrange a door to door service for you for a small supplement.

Can I bring my wheelchair, mobility scooter or walker?

Those who have difficulty with mobility are very welcome on our holidays, however it is very important that you let us know at the time of booking if you wish to bring a wheelchair, mobility scooter or walker and of any other requirements.

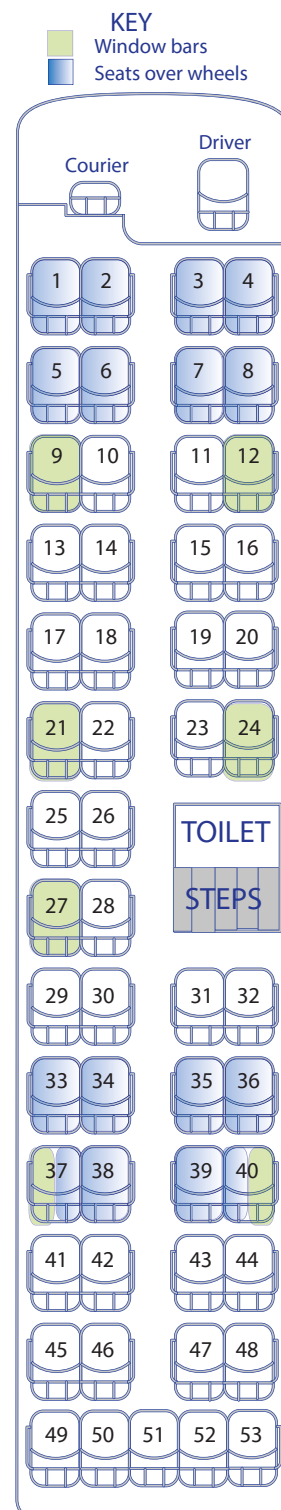
Will there be a toilet on board?

The coaches we use for day excursions and holidays have a toilet on board. However, we do always ensure that we offer regular comfort breaks.

Please note, on rare occasions for operational reasons, we may need to use a coach without a toilet on board, if this is the case the driver will ensure that regular stops are made.

When will final payment be due?

Your final payment date for holidays is six weeks before your departure date, for day excursions it is one week before travel. We will advise you of this date when booking, it will also be printed on your written confirmation. If you are unsure, please give us a call and we will be happy to help.



BCH TRADING CHARTER (AND BOOKING CONDITIONS)

1. Financial Protection

Your contract is with Phil Haines Coaches Ltd of Ralphs Lane, Boston. When you book a holiday with us, the money you pay us for the booking will be protected by the Bonded Coach Holidays (BCH), this is a Government approved consumer protection scheme. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the BCH Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Phil Haines Coaches Ltd will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. Booking and Payment

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking but our commitment is always conditional upon the balance being paid as below; Deposit £50.00 per person.

The balance of the price of your holiday must be paid at least 6 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. Brochure Accuracy

Although Phil Haines Coaches Ltd make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. Our Pricing Policy

Phil Haines Coaches Ltd endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable.

5. If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person named on the booking form, at least 6 weeks before departures. Alterations cannot be made within 4 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.



6. Transferring your booking

You can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure.

7. If you need to cancel your holiday

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person named on the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure at which cancellation is confirmed	Amount of cancellation charge as a % of the total package cost
More than 42 days	Loss of deposit
28 - 42 days	30%
14 - 27 days	50%
7 - 13 days	75%
0 - 6 days	100%

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. Alterations to your holiday by us

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies

Either way, we will pay you compensation, using the Compensation table shown,

Period before departure in which significant change is notified to you	Amount per person
More than 30 days	Nil
22-29 days	£10
15-21 days	£15
8-14 days	£20
0-7 days	£25

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel. All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 4 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).



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9. Our responsibility to you

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

10. If you have a complaint

If you have a problem during your holiday, please inform the tour manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01205 722359 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Phil Haines Coaches Ltd giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, the BCH/CPT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at, The Confederation of Passenger Transport UK, Fifth Floor South, Chancery House, 53 – 64 Chancery Lane, London WC2A 1 QS.

11. Our Coaches

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available then you will be refused access to the coach and any payments made will be liable to forfeiture. Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. Hotel Facilities

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. Health and Safety

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or If you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. Travel documents, itineraries, pick-up points and passports

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Phil Haines Coaches Ltd reserve the right to modify itineraries to conform with requests from competent authorities within the UK.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. Special Requests

All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information you should contact Phil Haines Coaches Ltd. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet

16. Passengers with disabilities

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

Important

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. Passenger Behaviour

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. Travel Insurance

We strongly recommend that you do not travel without adequate travel insurance cover for your holiday. Phil Haines Coaches Ltd require the name of your insurance provider, policy number and emergency contact numbers. This information should be stated on your booking form. Alternatively you can let our office staff know this information at a later stage. Phil Haines Coaches Ltd cannot be held responsible for any costs incurred due to lack of travel insurance. Please ask for further information regarding travel insurance cover at the time of booking.

19. Luggage

Please restrict your luggage to a suitcase weighing no more than 18 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. General Data Protection Regulations

We comply with the GDPR 2018 Regulations, our data controller is Gemma Haines and our data protection policy can be found at www.philhainescoaches.co.uk or you can request a copy from Phil Haines Coaches Ltd, Ralphs Lane, Frampton West, Boston, Lincolnshire, PE20 1QU

21. Emergency Contact

Our emergency contact details are Tel: 01205722359

Email: Enquiries@philhainescoaches.co.uk

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LOCAL JOINING POINTS FOR DAY EXCURSIONS

Butterwick – Bus stop at Five Bells Pub

Freiston – Bus stop next to the church

Fishtoft – Opposite the pavilion car park

Eastwood Road – Opposite the one stop shop

Boston Coach Park, Led Medlock Centre

ATS Roundabout – Opposite St Thomas' Village Hall

Wyberton – Opposite the Pincushion

Kirton – Town Hall

Swineshead – Opposite the Church Bus Stop on South Street

Sutterton – One way street opposite the duck pond

Holiday Pick Up Area

- Boston
- Holbeach
- Spalding
- Bourne
- Grantham
- Sleaford
- Coningsby
- Horncastle
- Woodhall Spa
- Spilsby
- Skegness



Free door to door service for all holidays of three nights or more.



Ralphs Lane, Boston, Lincolnshire, PE20 1QU

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