



2024

COACH HOLIDAYS & DAY EXCURSIONS

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Welcome... ...to Phil Haines Coaches!

We are proud to be presenting you with a wide range of coach holidays and day tours for 2024. This year has a lot to offer, with us revisiting some fantastic destinations and hotels that have become firm favourites, but also travelling to many new destinations and attractions. We have been working closely with our suppliers to ensure that holidays and tours on offer this year are bigger and better than those seen before, but still at the reliable Phil Haines standard.



As a small family business, we continue to pride ourselves on the service we provide, friendly, reliable and with the personal touch. Those who have travelled before will know we are growing a fantastic travelling community of which we have seen many strangers become friends as they enjoy fabulous days out and holidays.

We are excited to welcome you on board and see where 2024 will take you!

The Phil Haines Team

Financial Security



The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel

Arrangements Regulations 2018.

Therefore, you will benefit from all rights applying to packages; Phil Haines Coaches Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Phil Haines Coaches Limited have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Phil Haines Coaches Limited are members of the Bonded Coach Holiday Group, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the members Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to <https://www.abtot.com/bch-abtot-members-directory/> or telephone 0207 065 5311 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at The Package Travel and Linked Travel Arrangements Regulations 2018 ([legislation.gov.uk](https://www.legislation.gov.uk))
Day trips are not covered by the BCH/ABTOT Financial Guarantee.

Door to Door Service

A fabulous attribute to our holidays is our door to door service. For any holidays of three nights or more we provide a reliable and friendly door to door service for all travellers within our local pick up zone. We believe that your holiday should be hassle free from the moment you book this service ensures a stress-free start to your break. On your departure day simply await the sound of your door bell as your door to door service arrives. This service is operated by ourselves and a local reputable taxi company. They take you on to meet the main coach and then you are on your way! This service will also be waiting for you upon your return to accommodate the final part of your holiday travel needs. – Check the map on the back page for more information.



Coach Seating Plan

We encourage our passengers to choose their seats upon booking, seats are allocated on a first come first served basis. This brochure includes the two seating plans for the vehicles we use for the tours we offer. Please note the seating plan for the coach used for our coach holidays is different to that used on day excursions. The relevant seating plan can be found at the beginning of each section in the brochure. If you have any questions relating to seating please do not hesitate to contact our office team.

Wheelchairs and Mobility Scooters

Those who have difficulty with mobility are very welcome on our holidays and day excursions, however it is very important that you let us know at the time of booking if you wish to bring a wheelchair, mobility scooter or walker and any other requirements.

Annual Tea Party

Sunday 11th February 2024 – a date for your diary, join us at Kirton Town Hall from 2 – 4pm to celebrate the launch of our 2024 brochure. Enjoy tea and cake, meet the team, discuss your travels with our drivers, make a booking and catch up with old friends. As always, we will hold a fabulous raffle in aid of a local charity.

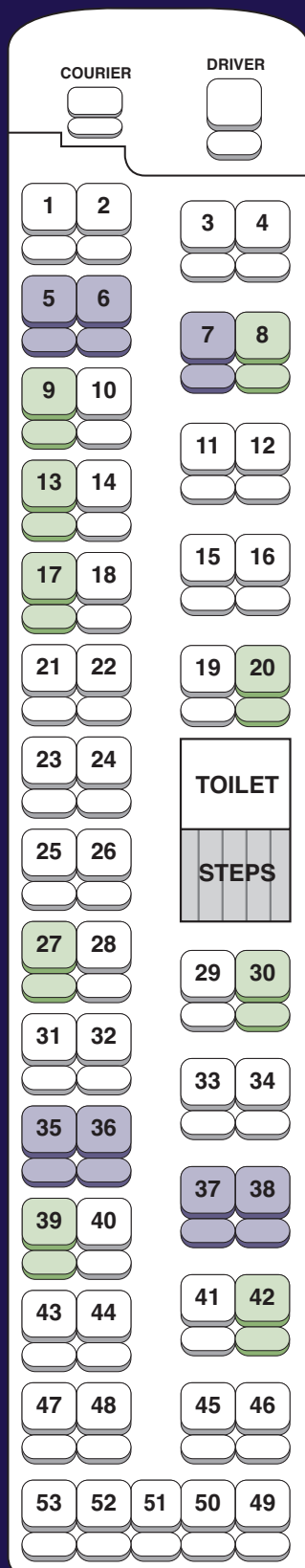
Deposits

A deposit is asked for upon booking to secure your seat for all holidays and day excursions.

All holidays require a booking deposit of £50 per person to secure your seat on the coach and your room at the hotel. Your final payment date will be six weeks before your departure, this date will be shared with you when you book and printed on your booking confirmation.

Day Excursions require a deposit of £10 per person to secure your seat on the coach for any destination-based trips. On some ticketed events, for example theatre trips we ask for a booking deposit of £40 to secure your seat. Full payment is then due one week before you travel.

Coach Seating Plan



Key:

- Seats with window bars
- Seats over wheels

UK HOLIDAYS



Monday 12th February 2024

5 days **£319** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights, dinner bed and breakfast
- ✓ Door to door service
- ✓ Porterage
- ✓ Norwich at leisure
- ✓ Onsite Activities
- ✓ Evening Entertainment
- ✓ Norfolk Boards Tour

RE-Mixed at Gunton Hall

YOUR ITINERARY

Monday You are greeted this morning by your local pickup driver who will take you to meet the main coach. Once onboard you depart the local area and begin your journey to Lowestoft. A stop in the vibrant market town of Kings Lynn provides you with the opportunity to stretch your legs and grab a bite to eat whilst enjoying the history the town has to offer. Mid afternoon you depart and complete your journey to Warners Gunton Hall.

Tuesday A Day at leisure to explore the wonders of Gunton Hall, take the day to partake in on site activities. Gunton Hall has a lot to offer with garden and house tours, dance workshops, movies and so much more.

Wednesday Today you board the coach and head into the Norfolk Broads, a scenic drive through the broads as we travel north. Visiting Wroxham, Happisburgh and Cromer.

Thursday A leisurely morning today before an afternoon excursion to Great Yarmouth, take in the sea air as you walk along the Golden Mile.

Friday | As we reach the end of our five-day break, we must bid farewell

to Gunton Hall. Taking a break in Norwich on our return journey allows you the opportunity to explore the city rich in history and architecture. Leaving mid-afternoon, we travel back to Boston; taxis will be waiting to meet the coach to complete the final step of your journey.

Warners Gunton Hall Located within walking distance of the beach, but it's surrounded by Suffolk woodland, gardens, and a picturesque lake. Entertainment is based within the village square; our chalets are within walking distance. We have been allocated a mixture of ground floor and first floor chalets, please state your preference upon booking.

Entertainment Week | Warners Remixed A week full of excitement, daytime activities from quizzes to fitness classes, garden and house tours, dance workshops, movies and much more. During the evening enjoy live music, Warners Theatre Company, Adam Parker Brown and K'Lo.



Monday 4th March 2024

5 days **£384** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed and breakfast at The Crown Hotel, Weymouth
- ✓ Door to door service
- ✓ Porterage
- ✓ Dorchester
- ✓ Swanage Railway
- ✓ Weymouth
- ✓ Poundbury, Bridport and West Bay
- ✓ Purbeck

ACCOMMODATION

The Crown Hotel, Weymouth

This traditional hotel located in an excellent position at the top of Weymouth's town centre, next to the town Bridge overlooking the historic fishing harbour, and just a few minutes' walk from Weymouth's beautiful sandy beach and the Brewer's Quay. All bedrooms feature television, radio, telephone, iron/ironing board, hair dryer and tea/coffee making facilities. The hotel also features a restaurant, bar, and lounge area.

This hotel has a lift to all floors.



Wonderful Weymouth and the Jurassic Coast

YOUR ITINERARY

Monday You are greeted by the driver of your door to door pick up service, who takes you to meet the main coach. A morning departure sees you begin your journey south with appropriate comfort stops to be made en route. Your driver will ensure you arrive at the hotel with time to settle in before your evening meal.

Tuesday Day at leisure to explore the seaside resort of Weymouth.

Wednesday This morning we travel to Poundbury, where this new town only dates to 1993 with its picturesque cottages, beautiful town square and fine architecture. We then continue to Dorchester, where you can browse around the popular Wednesday market. From here we continue to Bridport, this lively and vibrant town has an eclectic mix of independent shops and cafes that give the town a wonderfully welcoming atmosphere. After lunch we make the short journey to West Bay, which was the setting for the popular television series, Broadchurch. After some free time to look around and see the famous



cliffs, we return to Weymouth via coast road and the Isle of Portland.

Thursday An excursion to discover the Isle of Purbeck. Arriving at Norden we board our train for a delightful ride on the Swanage Railway through pretty Corfe Castle to the lively seaside resort of Swanage.

Friday A morning departure as we begin our journey back to Lincolnshire. Your taxi's will be waiting for you in Boston to complete the final part of your journey.



Scottish Adventures

YOUR ITINERARY

Sunday An early start as you are greeted by your door to door pick up driver, after a short journey you board the main coach and set off on your journey north. Your driver will make appropriate comfort stops en route, then arriving at your hotel in time to settle into your room before enjoying your evening meal.

Monday This morning you visit the welcoming market town of Kelso, nestling in the heart of the Scottish Borders Kelso offers so much to see and do. Visit the historic town centre that radiates out from the largest cobbled town square in Scotland overlooked by elegant Georgian and Victorian buildings. Early afternoon we travel to Abbotsford House and Gardens where we enjoy a guided tour and Afternoon Tea. Once the home of the famous author Sir Walter Scott, the historic house is packed full of fascinating items Sir Scott collected amongst them is one the best examples in the world of a 19th Century writers' personal library.

Tuesday Edinburgh is the destination for days excursion, with the city's skyline, cobbled streets and colourful characters as your backdrop, there's so many ways to embrace and explore. Visit the castle, walk the Royal Mile, jump on board an open top tour bus and see the sights, your options are endless.

Wednesday Today's excursion takes us to the stunning Thirlestane Castle, one of the oldest, finest inhabited castles in Scotland. Enjoy a guided tour of the castle followed by tea or coffee and a treat. Discover some of the finest plasterwork ceilings in Europe. We take a scenic drive mid afternoon and return to Peebles with free time in the village before returning to the hotel for your evening meal.

Thursday After breakfast we must bid farewell to our hosts and begin our journey back to Lincolnshire. A stop at the famous marriage capital of the UK. Take the opportunity to visit the Gretna Green Famous Blacksmiths Shop. There will be other appropriate stops made during your homeward journey.

Sunday 17th March 2024

5 days **£449** per person

£100 Single Supplement

PRICE INCLUDES

- ✓ 4 nights, dinner, bed and breakfast at Peebles Hydro, Peebles
- ✓ Door to door service
- ✓ Porterage
- ✓ Entrance to Abbotsford House and Gardens
- ✓ Kelso
- ✓ Edinburgh
- ✓ Gretna Green

ACCOMMODATION

Peebles Hydro, Peebles

Proudly dominating Peebles from Venlaw Hill for over a century, the 4-star Peebles Hydro Hotel is a stunning Victorian building surrounded by beautiful forest and rolling hills – the perfect countryside retreat. With a superb restaurant, several inviting lounge and bar areas, and a leisure club with a swimming pool, spa bath and sauna, it is an idyllic base for this short break in the Scottish Borders.

The hotel has a lift to all floors.





Monday 1st April 2024

5 days **£399** per person
No Single Supplement

PRICE INCLUDES

- ✓ 4 nights, dinner, bed, and breakfast at The Auckland Hotel
- ✓ Door to door pick up service
- ✓ Porterage
- ✓ Kendal at leisure
- ✓ Lake Windemere full lake cruise
- ✓ Lake District Village Tour
- ✓ Skipton on Market Day

ACCOMMODATION

The Auckland Hotel

Situated overlooking the stunning Morecombe Bay, The Auckland Hotel is a family run establishment. Rooms are excellently maintained throughout your stay, your room has en suite, tea and coffee tray, flat screen tv's and optional wonderful views across the bay.

The hotel has a lift to all floors.



The Lake District Explorer

YOUR ITINERARY

Monday Have your suitcase ready as you are greeted by your pickup service driver, they will ensure your safe arrival at the joining point for you to meet the main coach. Once on board you depart the local area and make your way across Northwest to towards the coast. Making suitable comfort stops en route to arrive at The Auckland Hotel late afternoon, with plenty of time to settle into your room before your evening meal.

Tuesday Today's excursion takes you to the wonderful market town of Kendal, in the past the town was known for its factories and links to manufacturing. Now the town is a hive of activity with many historical buildings, Kendal Castle, Castle Howe, Abbott Hall Museum and Kendal Museum. The wonderful town also has many walks available for those who like to stretch their legs and explore.

Early afternoon, we travel across to Ambleside where you board for a beautiful, picturesque Lake Windemere Cruise. Sail the full 10 and half miles of Lake Windemere and enjoy the fantastic views of the lake district mountains, secluded bays and picturesque houses.

Wednesday A day at leisure in Morecombe, maybe you wish to take a stroll along the promenade and stone jetty, visit the heritage centres or watch the illusive wildlife in the bay as a range of birds are attracted to the mud flats.

Thursday This morning you visit the vibrant market town of Keswick, situated in the huge bulk of Skiddaw and the gentle beauty of Derwentwater. Later you head to Grasmere, home to William Wordsworth, a place he once described as "the most loveliest spot a man hath found" complete with old cottages and panoramic views. Finally, you enjoy a scenic drive through the stunning Lake District and journey across Kirkstone Pass, the highest pass open to traffic at the altitude of 1489 feet.

Friday Unfortunately you must bid farewell to your hosts this morning as you begin the journey south. We make a stop in the wonderful market town of Skipton, on Market Day as the destination of the holiday. Departing early afternoon, you then begin the journey back to Lincolnshire, your door-to-door taxi service will be waiting for you to complete the final leg of your journey.



Monday 22nd April 2024

5 days **£419** per person
£60 Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at The Stourport Manor Hotel
- ✓ Door to door pick up service
- ✓ Portorage
- ✓ Blists Hill Victorian Museum and Iron Bridge Gorge
- ✓ Shrewsbury at Leisure
- ✓ Tewkesbury at Leisure
- ✓ Market Harborough

ACCOMMODATION

Stourport Manor, Stourport

Stourport Manor is a country house set within 23 acres of grounds near Kidderminster. All bedrooms are en suite with tv and tea making facilities, hairdryer and WIFI. There is a health and leisure club with indoor swimming pool, hot tub and gym.

This hotel does not have a lift.



Shropshire Charm

YOUR ITINERARY

Monday This morning you will be greeted by your driver as you take advantage of our door-to-door service. As you meet the coach you are welcomed on board and then head on your way. Making a lunch time stop in the wonderful Leicester, you are given a range of options to grab a quick bite to eat and see some sights. Mid afternoon you complete your journey to Shropshire and arrive at your hotel for the week, Stourport Manor Hotel.

Tuesday First we visit Blists Hill Victorian Town, here you enter a different world, filled with Victorian characters in costumer going about their daily life. The site is a bustling recreation of a Victorian town and uses token pounds, shillings, and pence for its transactions. We also visit Ironbridge Gorge, stand on top of the Iron Bridge and enjoy the views or walk under the bridge and see the amazing craftsmanship.

Wednesday Today's excursion takes us to the beautiful market town of Shrewsbury. With over 1,000 years of

history and rich culture the town has lots to offer. Explore Shrewsbury's twelve quarters, each with its own distinct personality, from Wyle Cop's bustling independent to the historic Abbey Foregate.

Thursday Tewkesbury is the medieval Cotswold town, with a rich vibrant history and a beautiful waterside, there is plenty to do and discover around the town. Take the opportunity to visit the magnificent Tewkesbury Abbey to experience its architecture and heritage or head down to the riverside and join a cruise where you can see the historic riverside town from a different angle.

Friday After a breakfast we depart the Stourport Manor and begin our journey back to Lincolnshire. A lunch time stop in the beautiful Market Harborough, provides opportunities to view the stunning buildings, market place and many eateries. Mid-afternoon we complete our journey back to Boston and meet your taxi for the final part of your journey.



Devon Delights

YOUR ITINERARY

Friday An early departure this morning as you use our door to door service to meet the main coach. With the coach departing from Boston Coach Park, you then begin your journey south. Making appropriate comfort stops along the way, we aim to arrive at the Babbacombe Hotel late afternoon with time to check in and settle into your rooms before your evening meal.

Saturday Visit Plymouth, the most dynamic maritime city in Devon. In this nautical city there is plenty to see and do, why not visit Smeaton's Tower where you can get beautiful views of the city or take to the shops within the city centre. Not forgetting a visit to the Barbican where there are an array of specialist shops including the world-famous Plymouth Gin Distillery.

Sunday A Day at leisure today, time to explore your local surroundings or maybe even use the Babbacombe Cliff Railway down into Torquay and to the beach.

Monday A morning excursion to Brixham, with time to explore the quintessential English harbour town. With colourful houses surrounding the harbour bowl, a busy fishing port and the stunning views Brixham has a lot to offer. At midday you board the Western Lady

Ferry and take the 30-minute journey across the bay to Torquay, then with time to explore at your leisure.

Tuesday We head along the Jurassic Coast to Sidmouth this morning, a seaside town like no other. A destination that has views in abundance, nestled between the majestic red cliffs with blue flag beaches and stunning gardens along with some highly recommended cream teas. Our second stop today is another stunning coastal town, Teignmouth. With stunning beaches and a Victorian Pier, along with beautiful gardens there is plenty to provide an afternoon of exploration.

Wednesday Today you visit the stunning small city of Exeter, steeped in history and attractive architecture. Enjoy a guided tour of the city, please note there will be some steps and slopes included in the tour.

Thursday A final excursion takes you to the beautiful historic town of Dartmouth. Situated on the west bank of the stunning River Dart, time at leisure as you arrive allows you time to explore the wonders of this town. Mid afternoon the group meet to board and enjoy the wonderful Dartmouth River Cruise.

Friday We must bid farewell this morning, after breakfast you begin

Friday 10th May 2024

8 days **£584** per person
£35 Single Supplement

PRICE INCLUDES

- ✓ 7 Nights, dinner, bed, and breakfast at The Babbacombe Hotel
- ✓ Door to door pick up service
- ✓ Porterage
- ✓ Evening Entertainment
- ✓ Plymouth at leisure
- ✓ Brixham and Torquay
- ✓ Western Lady Ferry Boat
- ✓ Sidmouth and Teignmouth
- ✓ Exeter at leisure
- ✓ Dartmouth River Cruise
- ✓ Dartmouth at leisure

ACCOMMODATION

The Babbacombe Hotel

Join us at the 80 bedded, all en-suite, sea frontal hotel which offers friendly and comfortable surroundings and beautiful sea views. The Babbacombe Hotel enjoys a level position directly on the seafront overlooking the famous Babbacombe Downs with far reaching beautiful views across Lyme Bay. All public areas are situated on the ground floor,

The hotel has a lift to most floors.

your journey back to Lincolnshire. Making appropriate comfort stops en route, upon your arrival back to Boston you will be great by your taxis to complete the final part of your journey.



Charming Cambridge Overnight

Sunday 19th May 2024 | 2 days | £139 per person
£35 Single Supplement

YOUR ITINERARY

Sunday Join us at one of our local joining points as we depart the local area. We travel to Cambridge, arriving by 11.30am – you then have the day to explore at your leisure. You may choose to hit the shops, take a walking tour around the city, go punting on the River Cam or enjoy a picnic in the park. Late afternoon we travel to The Cambridge Belfry, where you will enjoy your evening meal. You also have use of the hotel facilities during the evening.

Monday After breakfast we head to Cambridge for a few hours at leisure before travelling to Ely. Spend the afternoon enjoying the history of this stunning town. With the breath-taking Cathedral, Oliver Cromwell's House and the stunning Riverside, Ely has a lot to offer.

PRICE INCLUDES

- ✓ 1 Night, dinner, bed, and breakfast at The Cambridge Belfry
- ✓ Local Joining Points ✓ Cambridge ✓ Ely

ACCOMMODATION

The Cambridge Belfry
Surrounded by acres of greenery with the energetic and world-famous student city just a short drive away, the Cambridge Belfry is the ultimate countryside escape, set beside a glimmering lake. With 120 spacious, modern rooms and impressive standing columns dotted around the outer building, our venue expertly provides the perfect escape. Enjoy stunning views of the lake on our outdoor terrace, spend the evening in the Bridge Restaurant. **The Hotel has a lift to all floors.**



The Wonderful Wye Valley

Friday 24th May 2024 | 4 days | £359 per person
£60 Single Supplement

TYOUR ITINERARY

Friday A morning departure allows you to make a lunch time stop at Stratford Upon Avon, there is time to explore, stretch your legs and grab a bite to eat. You depart early afternoon and complete the journey arriving at Bells Country Club with time to settle in before your evening meal.

Saturday | This morning you meet Ann, your wonderful guided for the day as she joins the coach with you after breakfast and you head off on a Wye Valley Guided Tour, stopping at many points of interest and natural beauty along the way. This afternoon you enjoy a cruise at the beautiful Symmonds Yat, followed by Afternoon Tea.

Sunday | Today has opportunities as you visit the stunning Tintern with the opportunity to see the stunning remains of Tintern Abbey. We progress on through the Monmouthshire countryside and travel to Chepstow.

Monday | After our final breakfast we depart Bells Country Club and begin our journey back to Lincolnshire. Making a lunch time stop at Royal Leamington Spa before we return to Boston where your door-to-door taxi drivers will be waiting

PRICE INCLUDES

- ✓ 3 Nights, dinner, bed, and breakfast at Bells Country Club, Coleford
- ✓ Door to door service ✓ Porterage
- ✓ Wye Valley Guided Tour
- ✓ Symmonds Yat Cruise and Afternoon Tea
- ✓ Tintern, Chepstow and Lydney
- ✓ Leamington Spa and Leisure

ACCOMMODATION

Bells Hotel and Country Club
Positioned in a peaceful location on a hill with beautiful views over the Wye Valley. Bedrooms are traditional and have tea and coffee making facilities. **The hotel has no lift, but ground floor rooms are available on request.**



Delights of the Isle of Wight

YOUR ITINERARY

Tuesday A morning departure begins your holiday, as the door to door service brings all passengers to meet the main coach. Travelling south our day is planned around your ferry crossing, ensuring that you have appropriate comfort stops on enroute before the crossing. You then arrive at The Trouville with chance to settle in before your evening meal.

Wednesday Today you enjoy a tour of the island and can take in many stunning views, towns and villages. You start the day at the most eastern point of the island, with a small busy harbour, small independent shops and finally the last remaining Island Windmill. Next you move on to the coastal town of Ryde, the largest town on the Island. Finally, a stop at the charming village of Godshill, take the opportunity to take in the stunning views and architecture.

Thursday From its Nash-designed Guildhall to the Minster church in St Thomas' Square, Newport has some

beautiful architecture. A visit to the town of Newport offers the perfect destination to grab a bite of lunch before we move on board the Isle of Wight Railway, take in the nostalgia as you travel on the steam train through the stunning countryside.

Friday A royal day of wonder today as we visit the elegant Osbourne House, the holiday home of Queen Victoria and Prince Albert. Explore the house and see the wonderful décor as the house is furnished to the tastes of the Queen of England. Take a walk along the Queens private beach and stroll through the beautiful gardens that surround the house.

Saturday A Day at leisure to relax and explore the resort of Sandown.

Sunday We bid farewell after breakfast today and begin our journey back to Lincolnshire. Comfort stops will be made en route. Your door-to-door taxi drivers will be waiting in Boston to complete the final part of your journey.

Tuesday 18th June 2024

6 days **£549** per person

No Single Supplement

PRICE INCLUDES

- ✓ 5 Nights, dinner, bed and breakfast at The Trouville Hotel, Sandown
- ✓ Door to door pick up service
- ✓ Porterage
- ✓ Bembridge, Ryde and Godshill
- ✓ Isle of Wight Steam Railway
- ✓ Newport at Leisure
- ✓ Osbourne House
- ✓ Sandown at Leisure

ACCOMMODATION

Trouville Hotel, Sandown

Magnificently situated opposite the golden beach and overlooking the bay, with the pier and shops close by, this hotel is in a prime location for your four-night break. All en suite bedrooms have a telephone, tv, and tea and coffee making facilities. There are some steps throughout the hotel, ramp access has been provided wherever possible. **This hotel has a lift.**





Summer Break in Kent

YOUR ITINERARY

Monday With a relaxed departure this morning, the door to door service takes away any added stresses as your taken to meet the main coach. We begin the journey into Kent, stopping at the beautiful Suffolk town of Bury St Edmunds en route. Mid afternoon we complete the final part of our journey and head to our base for the week, Holiday Inn Rochester-Chatham.

Tuesday Canterbury is a historic English cathedral city, it lies on the River Stour. Enjoy at day at your leisure exploring the history or taking in the shops.

Wednesday Leeds Castle is a quintessential moated castle set in 500 acres of fairy-tale parkland and formal gardens. Dating back to the 12th century, it has been a Norman stronghold, the royal residence of six medieval queens and was once home to Henry VIII and his first wife, Catherine of Aragon. Latterly, it became an elegant early 20th-century retreat for the influential and the famous. Our visit gives us a chance to explore the castle's

impressive state rooms and Gatehouse Exhibition while outside there's plenty to discover, including the Wood Garden and maze.

Thursday We start our day travelling through the Sussex countryside to the village of Bodiam. Here we join the Kent and Essex Railway for a delightful steam train ride to Tenterden on a route that's been used for more than a century. When you arrive at the charming town of Tenterden you can also learn about the history of the railway in their award-winning Railway Museum. Tenterden is a lovely little town to explore with cosy tea rooms and lots of history making it the perfect place for a lunch stop.

Friday This morning we bid farewell to Kent and begin our journey back north, we make a lunch stop in the historic town of St Albans, with its centuries old cathedral and nearby Verulamium Park with ornamental lakes St Albans is a wonderful destination to visit. Upon your return to Boston, your taxi driver will be waiting to complete the door-to-door service.

Monday 1st July 2024

5 days **£449** per person
£120 Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at Holiday Inn Rochester-Chatham
- ✓ Door to door service
- ✓ Porterage
- ✓ Bury St Edmunds
- ✓ Canterbury at leisure
- ✓ Entry to Leeds Castle and Gardens
- ✓ Kent and East Sussex Railway with Cream Tea
- ✓ St Albans at Leisure

ACCOMMODATION

Holiday Inn Rochester - Chatham

Situated near Rochester, Chatham and Gillingham, the hotel is located near by the historic aerodrome where you can relax with a drink in the bar or open lobby area. Make use of the health club, jacuzzi and sauna (please note some facilities may be chargeable) Rooms are equipped with complimentary tea and coffee facilities, there is also access to high speed internet in all rooms. Please note there are steps at the hotel entrance.

This hotel has a lift.



Liverpool Getaway

Sunday 14th July 2024 | 3 days | £229 per person
£60 Single Supplement

YOUR ITINERARY

Sunday An early start this morning as you meet the coach at one of the three local joining points. Our first stop today is Manchester, making a comfort stop en route you aim to arrive around lunch time. Explore the Original modern city at your leisure, jam packed with unique and eclectic restaurants, bars, museums, and galleries. Mid-afternoon we complete our journey to Liverpool and check in to The Pullman.

Monday Liverpool is yours to explore, you may choose to explore the iconic River Liver Building and the Royal Albert Dock to green spaces and coastline. For some fabulous ideas of how to spend your time in Liverpool visit www.visitliverpool.com.

Tuesday After breakfast we must check out of our rooms, but luggage can be safely stored at the hotel. Enjoy your final day in this wonderful city, meeting the group at 3pm for a departure back to Lincolnshire.

PRICE INCLUDES

- ✓ 2 Nights, bed and breakfast at The Pullman, Liverpool
- ✓ Local joining points ✓ Porterage
- ✓ Manchester at leisure ✓ Liverpool at leisure

ACCOMMODATION

The Pullman, Liverpool

Located on Kings Dock on Liverpool's World-Famous waterfront and just a short walk from the vibrant Albert Dock, this four-star hotel is in a great location, a short distance to Liverpool One and the Famous Cavern Club. All rooms have an en-suite, complementary tea and coffee making facilities and a flat screen television. Accessible rooms are available on request, please mention when booking. **This hotel has a lift.**



London in the Summer

Sunday 11th August 2024 | 3 days
£369 Single Room | £259 Twin Double | £239 Triple Room

YOUR ITINERARY

Sunday We depart the local area mid-morning, meeting the coach at one of our local joining points. Arriving in London early afternoon, you are able to leave bags at the hotel and then head out into the city to explore.

Monday Day at leisure to explore London at your leisure, the hotel is situated 5 minutes from the underground so you will have no problem getting around.

Tuesday After breakfast you check out at The Copthorne, bags can be stored at the hotel whilst you enjoy your final day of adventure in the big city. The coach will return to The Copthorne Tara at 3pm to load and depart. The returning to Lincolnshire, appropriate comfort stops will be made en route.

PRICE INCLUDES

- ✓ 2 Nights, bed, and breakfast at The Copthorne Tara Hotel, Kensington
- ✓ Local Joining Points ✓ Central Hotel
- ✓ London at Leisure

ACCOMMODATION

The Copthorne Tara Hotel, Kensington

As the closest hotel to Kensington High Street, The Copthorne Tara Hotel London is perfectly situated to explore the best of Kensington. The warm and comfortable hotel is just a three minute walk from the High Street, located nearby the iconic Royal Albert Hall and the beautiful Kensington Palace Gardens. Facilities include, Tv, tea making facilities, gym and wifi.

This hotel has a lift to all floors.



Thursday 25th July 2024

5 days **£449** per person
£120 Single Supplement

Historic Hampshire

YOUR ITINERARY

Thursday Our local door to door pick up service will greet you this morning as you start your holiday. The service takes you to meet the coach before leaving the local area. As we travel south we take a break in Hertfordshire's historic city, explore the incredible history, first class shopping and a wonderful range of eateries. You then travel to Hampshire Court Hotel, arriving late afternoon with time to settle into your rooms before your evening meal.

Friday A visit to the Hampshire cottage where Jane Austen lived and wrote her novels, the inspiring cottage was not only her home, but the birthplace of her six novels. Freely explore the home and garden that Jane knew and loved, uncovering the story of her life and times, and getting up close to objects from the unparalleled Austen collection. An afternoon visit to the vibrant, ancient and cultured Winchester. Locally known as Hampshire's foodie capital, there is

an abundance of eateries and markets.

Saturday Located on the River Thames and Kennet and Avon Canal, with beautiful stretches of river and stunning Gardens. Reading is surprising in so many ways, with The Forbury Gardens laid out next to the monumental ruins of Reading Abbey, the peaceful tow paths by the canals. A day at leisure allows you to visit the shops, enjoy a stroll along the canal, sit back and enjoy watching the swans on the Thames, or wander around the stunning Caversham Court Gardens.

Sunday This morning we make the journey to Portsmouth Historic Dockyard where we spend the day. We have included a unlimited explorer ticket, giving you entry to all the historic ships, including Vice Admiral Lord Nelson's world famous flagship HMS Victory and the world renowned Mary Rose Museum.

Monday Sadly we depart our hotel and make our way back to Lincolnshire, stopping in Oxford for a brief lunch stop. Upon our arrival

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at Hampshire Court Hotel, Basingstoke
- ✓ Door to door service
- ✓ Porterage
- ✓ Winchester
- ✓ Entry to Jane Austen's House
- ✓ Reading
- ✓ Entry to Portsmouth Historic Dockyard
- ✓ Oxford

ACCOMMODATION

Hampshire Court Hotel, Basingstoke

The Hampshire Court Hotel stands at Chineham on the outskirts of Basingstoke. Part of the prestigious Q Hotels group, hotel facilities include indoor leisure club with indoor swimming pool and gym. Accommodation offers a range of smart, comfortable and stylish bedrooms.

This hotel has a lift.

in Boston your door to door taxi service will be waiting to take you home.



Monday 12th August 2024

8 days **£474** per person

£50 Single Supplement

PRICE INCLUDES

- ✓ 7 Nights, dinner, bed, and breakfast at Adelaide House Hotel, Blackpool
- ✓ Door to door service
- ✓ Porterage
- ✓ Blackpool at leisure
- ✓ Bury Market
- ✓ Southport
- ✓ Lytham St Annes and Morecombe
- ✓ Barton Grange River Cruise, including lunch
- ✓ Lancaster at leisure

ACCOMMODATION

The Adelaide House Hotel, Blackpool

A firm favourite of ours, one that we return to every year! Boasting a prime location by Winter Gardens and within the town centre you have the perfect base for your break. All rooms boasting en suite facilities, also equipped with tv, hairdryer and tea and coffee making facilities.

The hotel does have a lift.

Blackpool Special

YOUR ITINERARY

Monday After our door to door service we travel to Blackpool arriving mid afternoon at The Adelaide House Hotel for our 7 night stay.

Tuesday Enjoy a leisurely breakfast before having the day free to explore and enjoy Blackpool.

Wednesday Today we tour the northwest coast, stroll along the beautiful seafront, through the Lowther Gardens and shop in the nearby town centre at Lytham, also look out for the stunning windmill in this leafy, seaside town. The traditional seaside resort of St Annes, with golden sandy beaches and its own pier.

Thursday Escape the hustle and bustle today as you enjoy a relaxing cruise along the Lancaster Canal whilst indulging in a delicious lunch.

Friday Today's excursion takes us to Lancaster, one of England's Heritage Cities. During our visit you could visit Lancaster's castle and museums to uncover the city's ancient stories hidden in its walls and buildings or spend time on the high street watching the world go by in a café or a park. On our return journey we visit the seaside town of Cleveleys.



Saturday Join us today as we head to Bury Market for a unique shopping experience. One of the oldest most popular markets in the UK, featuring over 400 stalls. Shop for anything and everything all in one location.

Sunday After a leisurely breakfast enjoy a day of exploration around Blackpool.

Monday We must bid farewell to our hosts this morning and begin our return journey to Lincolnshire, appropriate comfort stops will be made en route. Your door to door taxi service will be waiting to take you back to your home when we arrive in Boston.





Discover the Isle of Man

YOUR ITINERARY

Friday An morning departure sees us heading across to the Lancashire coast to meet the ferry. The driver will ensure that appropriate comfort stops are made enroute. We take a mid afternoon crossing from Heysham to Douglas.

Saturday We head north today to explore the wonders and beauty of the island. We are joined for the day by a knowledgeable tour guide who will share their knowledge and lead us in our adventures.

Sunday Today we join the Isle of Man Steam Railway running from Douglas you enjoy a breathtaking ride down to Port Erin, a Victorian town in the south of the island. Admission to the fantastic Port Erin Steam Museum is included. There is then also free time in Port Erin for

you to explore at your leisure before meeting the coach and continuing your tour of the south of the island as you travel to the Sound for amazing views of the Calf of Man.

Monday A day at leisure in the wonderful Douglas, the capital of the Isle of Man and located on the east coast. The charming resort is known for its restored 19th century buildings, independent boutiques and high street shops.

Tuesday After our final, early breakfast at the Rutland we make an early departure to catch our ferry from Douglas to Heysham. The driver will then make appropriate stops as you travel across country back to Lincolnshire. The driver for your door to door pick up service will be waiting to meet you as you return to Boston.

Friday 6th September 2024

5 days **£529** per person

£64 Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at The Rutland Hotel, Douglas
- ✓ Door to door service
- ✓ Porterage
- ✓ Ferry Crossing
- ✓ Guided tour of the north of the island
- ✓ Scenic south by steam
- ✓ Douglas
- ✓ Port Erin at leisure

ACCOMMODATION

The Rutland Hotel, Douglas

The 3 star Rutland Hotel enjoys a prime seafront location at the Northern end of the promenade and is known for great service and food. Situated on the Queens Promenade enjoy views across Douglas Bay and it is only a short walk to the town centre. The hotel has a lift and in room tea/coffee.

There are 11 steep steps to the front entrance.



Friday 20th September 2024

4 days **£349** per person

£69 Single Supplement

PRICE INCLUDES

- ✓ 3 Nights, dinner, bed, and breakfast at The Queens Hotel, York
- ✓ Door to door service
- ✓ Porterage
- ✓ Beverley at Leisure
- ✓ York
- ✓ York Sightseeing Cruise
- ✓ North Yorkshire Moors Railway
- ✓ Whitby
- ✓ Selby at leisure

ACCOMMODATION

The Queens Hotel, York

A warm welcome awaits you at The Queen's Hotel, which is situated on the banks of the River Ouse, in the heart of the city. All rooms have en suites, hairdryers and welcome refreshment trays.

The hotel has a lift.

Yorkshire, City, Country and Coast

YOUR ITINERARY

Friday After our door to door service we travel north over the Humber Bridge and make a lunch stop in the beautiful town of Beverley. We then complete the final part of our journey and arrive at our hotel with time to settle in before our evening meal.

Saturday Enjoy a leisurely breakfast before heading off an exploring the wonderful city of York. Rich in ancient history, renowned for its exquisite architecture, tangle of quaint cobbled streets and the iconic York Minster. Meet mid-morning for a 45 minute sightseeing cruise along the River Ouse.

Sunday This morning we travel to Pickering to board the wonderful steam engine at the North Yorkshire Moors Railway. Travel through the stunning countryside to the seaside destination of Whitby. Enjoy the traditional seaside town of Whitby, steeped with amazing views and award-winning fish and chips!



Monday After breakfast we must begin our journey back to Lincolnshire, but not before making a stop in the quaint town of Selby. Upon our arrival back in Boston, you will be greeted by your door to door taxi drivers ready to take you home.





Sunday 29th September 2024

5 days **£489** per person

£120 Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at The Derwent Manor Boutique Hotel,
- ✓ Door to door service
- ✓ Porterage
- ✓ Historic guided tour including Hadrian's Wall and Hexham
- ✓ Newcastle
- ✓ Durham
- ✓ Durham River Cruise
- ✓ Thirsk at leisure

ACCOMMODATION

The Derwent Manor Boutique Hotel
Set in 20 acres of Northumberland countryside, overlooking the Derwent Valley. This country house hotel has stunning rooms, a fabulous restaurant and beautiful grounds.

The hotel has a lift.

Northumbrian Explorer

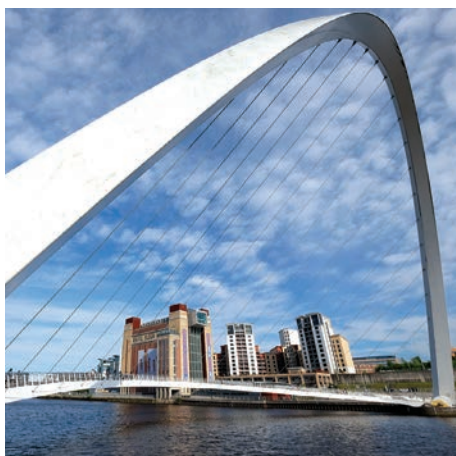
YOUR ITINERARY

Sunday Following your home taxi collection, you make your way north. A lunch time stop in the stunning Yorkshire town of Harrogate breaks up the journey. You then travel on to The Derwent Manor Hotel with time to settle in before your evening meal.

Monday This morning we welcome our blue badge guide onto the coach. A day full of history and wonder as we tour Hardians Wall, Chesters Roman Fort and then enjoy some free time in the wonderful town of Hexham.

Tuesday Our excursion todays takes us to the vibrant city of Newcastle. World-class culture, inspiring heritage, fantastic shopping and acclaimed architecture can all be found here, linked together by the famous Geordie spirit!

Wednesday Enjoy a day at leisure in the captivating city of Durham, with winding cobbled streets and a



prominent peninsula crowned with the dramatic Durham Cathedral and Castle. Meet the group to enjoy an hour long river cruise, with stunning views of Durham City, Cathedral, Castle and Bridges.

Thursday We begin our journey back to Lincolnshire, stopping in the small market town of Thirsk. Upon our arrival in Boston, you door to door taxi drivers will be waiting to take you home.





Heart of Wales

Monday 21st October 2024 | 5 days | £479 per person
£48 Single Supplement

Stratford Upon Avon Overnight

Friday 11th October 2024 | 2 days | £149 per person
£40 Single Supplement

YOUR ITINERARY

Friday We depart the local area mid-morning and travel to Royal Leamington Spa, a fashionable and elegant town with wide boulevards and Georgian and Edwardian architecture offering a unique experience to its visitors. We then make the final part of our journey, arriving at Stratford Manor with time to settle in before your evening meal.

Saturday Enjoy a leisurely breakfast and then continue your adventures around the stunning Stratford Upon Avon. The historic Elizabethan market town on the River Avon, enjoys worldwide fame as the birthplace of William Shakespeare. We depart mid afternoon and return to Boston.

PRICE INCLUDES

- ✓ 1 Nights, dinner, bed, and breakfast at Q Hotel, Stratford Manor
- ✓ Local joining points ✓ Stratford Upon Avon

ACCOMMODATION

Stratford Manor, Q Hotel

Hidden in the peaceful Warwickshire countryside, the spacious, contemporary hotel is just a short driver from Stratford Upon Avon. The hotel features the Shakespeare Restaurant and Terrace Lounge for you to enjoy as well as the leisure facilities including an indoor swimming pool. The bedrooms boast modern décor, private bathrooms, TV and wifi access.

The hotel has a lift.

YOUR ITINERARY

Monday A morning departure as we begin our journey across to the Metropole our base for the week.

Tuesday Our excursion today takes us to the stunning Elan Valley, where a park ranger boards the coach to take us on a 90 minute tour of the estate and magnificent dams, with time after to explore the impressive visitor centre before returning enjoying free time around the hotel and in Llandrindod Wells this afternoon.

Wednesday Another impressive day today, we take a scenic drive through the rolling hills and mountains to the seaside town of Aberystwyth. With time in the lovely seaside resort before we board one of the great trains of Wales, the Vale of Rheidol Steam Railway to Devils Bridge.

Thursday This morning we make our way to Brecon, the beating heart of the Brecon Beacons National Park, nestled in the Usk Valley between the Brecon Beacons and the Black Mountains. The picturesque market town us famed for its Georgian architecture. Then embarking on a relaxing canal boat journey along the River Usk.

Friday We begin our journey home after breakfast today, making appropriate stops en route back to Lincolnshire.

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at The Metropole Hotel and Spa, Llandrindod Wells
- ✓ Door to door taxi service ✓ Porterage
- ✓ Warwick at leisure ✓ Elan Valley Guided Tour
- ✓ Aberystwyth at leisure
- ✓ Rheidol Railway – Devils Bridge ✓ Brecon at Leisure

ACCOMMODATION

Metropole Hotel and Spa, Llandrindod Wells

Luxurious hotel and spa located in Llandrindod Wells within the beautiful Elan Valley. The hotel boasts beautifully furnished en suite bedrooms with flat screen television, hair dryer and tea and coffee making facilities.

The hotel has a lift to all floors.



Eastbourne Festive Break

YOUR ITINERARY

Friday You are greeted by your door-to-door taxi driver and taken to meet the main coach before you begin your journey south. The driver will ensure that you make appropriate stops en route, before arriving at the stunning Haddon Hall Hotel with time to settle in before your evening meal and entertainment.

Saturday Enjoy a leisurely breakfast before exploring the beautiful resort of Eastbourne, with beautiful coastal landmarks, the iconic pier and inspiring galleries. There is lots to see and do. The opportunity mid afternoon to meet back at the hotel for bar snacks and fun and games in the lounge before preparing for your Gala dinner.

Sunday After breakfast we head to the seaside town of Hastings, with the opportunity to visit The Old Town nestled between the East and West hills arguably the most beautiful part of Hastings.

Monday Today we must bid farewell to our hosts as we begin our journey back to Lincolnshire.



Friday 15th November 2024

4 days **£339** per person

No Single Supplement

PRICE INCLUDES

- ✓ 3 Nights, dinner, bed, and breakfast at The Haddon Hall Hotel, Eastbourne
- ✓ Door to door taxi service
- ✓ Portage
- ✓ Eastbourne at Leisure
- ✓ Hastings at Leisure

ACCOMMODATION

Haddon Hall Hotel

Probably the best hotel in Eastbourne. Just a 1-minute walk from Eastbourne seafront and bandstand, Haddon Hall offers well appointed rooms and an elegant restaurant. The Haddon Hall Hotel is situated in Devonshire Place, a broad tree lined avenue linking the seafront and the shopping centre. All rooms have a flat screen TV, wardrobe and tea and coffee facilities. Each room has an ensuite bath or shower.

This hotel has a lift.



A Festive Break to the Welsh Border

YOUR ITINERARY

Monday This morning you are greeted by your taxi driver who will take you to meet the main coach. Departing the local area, you begin your journey across to Wales. The driver will ensure that appropriate comfort stops are made en route. You receive a warm welcome upon your arrival at Beaufort Park Hotel, with tea or coffee and mince pies.

Tuesday | Christmas Eve – Join us as we experience a wonderful day out in North Wales. We take a relaxing two-hour cruise along the Llangollen Canal. Our cruise begins at the Llangollen wharf and passes through the stunning Welsh scenery before crossing the famous Pontcysyllte Aqueduct towering 126 feet above the River Dee to reach Froncysyllte. Enjoy a delicious Welsh cream tea whilst on board. After your cruise you return to the hotel for a pre-dinner glass of Sherry and three course meal before your evening entertainment.

Wednesday | Christmas Day – after your full Welsh breakfast we depart the hotel and head to the wonderful North Wales coast and visit the popular resort of Llandudno.

Thursday | New Years Eve - After breakfast we depart the hotel to visit the city of Chester where you will have free time to explore this breath-taking ancient city. Be it a visit to the over 1000-year-old cathedral or a spot of Christmas shopping in the 700-year-old row Galleries or the traditional Chester Christmas market, you will be spoilt for choice. You return to your hotel in time for a three-course meal and glass of Buck's Fizz.

Friday We must bid farewell this morning after our final Welsh breakfast of the week. The driver will make appropriate comfort stops en route. Upon your return to Lincolnshire your door-to-door taxi service will be waiting to complete the final part of your journey.

Monday 9th December 2024

5 days **£399** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 Nights, dinner, bed, and breakfast at The Metropole Hotel and Spa, Llandrindod Wells
- ✓ Door to door taxi service
- ✓ Porterage
- ✓ Llangollen
- ✓ Pontcysyllte Aqueduct Cruise with Welsh Cream Tea
- ✓ Chester at Leisure
- ✓ Evening Entertainment

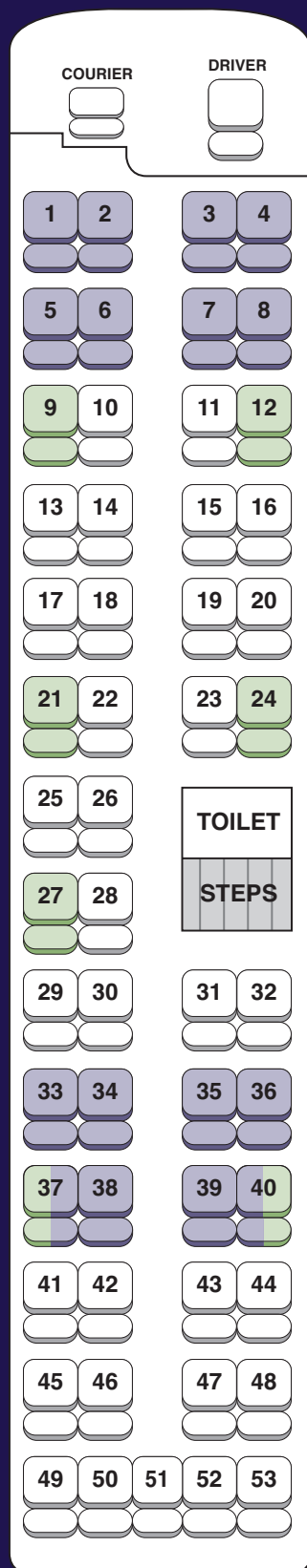
ACCOMMODATION

The Beaufort Park Hotel

The Beaufort Park Hotel is an independently run hotel located just a short drive from the historic market town of Mold set in the attractive North Wales countryside. The hotel is ideally situated in the North-East of Wales, Beaufort Park Hotel offers home from home comfort with tasteful furnishings. Each room features en suite bathroom facilities, a TV and tea/coffee making facilities.

This hotel has a lift.

Coach Seating Plan



Key:

- Seats with window bars
- Seats over wheels

DAY EXCURSIONS



Melton Mowbray

Tuesday 12th March 2024

£14
per person

Sat amongst the glorious rolling Leicestershire countryside, visit Melton and soak up the rich heritage. Known worldwide for their Pork Pies and Stilton Cheese the quintessential English Town has lots to offer.



Nottingham Trent River Cruise & Dine

Wednesday 3rd April 2024

£44.50
per person

Travel into Nottinghamshire and enjoy the scenery as we meet the Nottingham Princess. Take in views of the historic city between Holme Pierrepont and Wilford Church. Enjoy a two-course meal whilst taking in the stunning views and listening to the live commentary. Pre orders will be collected before your departure day.

Tour includes two course meal



Stamford & Gates Garden Centre

Friday 19th April 2024

£14
per person

A morning in the wonderful market town of Stamford, one of the finest stone towns in England. The pretty facades of the town are favourites with film and television, a town full of character and charm. Early afternoon you travel to the popular Gates Garden Centre.



Spring Lunch Mystery Tour

Thursday 28th March 2024

£39
per person

A warm welcome always awaits as you join the coach for our mystery tours. Sit back and enjoy as you travel to our mystery destination. Upon arrival we enjoy a two-course meal before time to explore at your leisure. Pre orders will be collected before your departure day.

Tour includes a two-course meal



Chesterfield Market Day

Thursday 4th April 2024

£17.50
per person

A town that is famous for its 800-year-old open market and the unique and unusual 'crooked spired' church. You may choose to spend your day looking for a bargain, taking a stroll along the Chesterfield Canal, or finding out how the 'crooked spire' got its twist!



Stratford Upon Avon

Thursday 25th April 2024

£21
per person

Enjoy some free time exploring this iconic town, famously known for being the birthplace for William Shakespeare. Steeped in culture and history and set in the beautiful rural Warwickshire countryside on the banks of the River Avon.



Camden Market

Saturday 27th April 2024

£24
per person

Visit one of London's best, if not finest market spots. There is nowhere quite like Camden Market, retro or vintage, goth or steampunk... whatever your cup of tea is, you're bound to find something that tickles your fancy at the Camden Markets.



Bletchley Park

Wednesday 8th May 2024

£43.50
per person

Visit Britain's best kept war time secret, a place of exceptional historical importance which remains highly relevant to our lives today and for the future. It is the home of British codebreaking and the birthplace of modern information technology. It played a major role in World War Two, learn about the people and the machines that shortened the war by two years. *Tour includes entry*



Strictly The Professionals

Thursday 23rd May 2024

£70
per person

Join a dazzling dozen of the world's best professional dancers as they take to the road. This exhilarating show will showcase the exceptional talent of 12 of TV's beloved professional dancers, supported by incredible singers and a live band, all performed within the wonderful world of glamour and sparkle that fans know and love from the smash hit series. Don't miss this chance to see your favourite dancers in a show that will take your breath away!
Seating in the stalls



Bakewell Market Day

Monday 29th April 2024

£20
per person

Visit the beautiful market town of Bakewell, situated in the heart of the Peak District this charming town is situated on the River Wye. Explore the magnificent area, maybe visit the town centre, gardens, museums, arts, crafts or numerous shops or the only market in the Peak District.



Stoddy Lodge Rhododendrons & Cream Tea

Wednesday 22nd May 2024

£37
per person

The historic Georgian town of Holt is our first stop today, a wonderful town full of charming courtyards and quaint alleyways provides a morning of exploration. Early afternoon we make the short journey to Stoddy Lodge, enjoy exploring the stunning gardens at your leisure as our visit is timed to see the magnificence and prominence of the garden's beauty in spring. Our visit ends with a delightful cream tea. Please advise of any dietary requirements upon booking.
Tour includes entry and cream tea



Nottingham Your Way

Thursday 23rd May 2024

£18
per person

Spend the day exploring this local gem, known for the famous legend of Robin Hood, Nottingham is now a thriving city full of creativity, history and culture.

DAY EXCURSIONS



St Ives Market Day

Monday 27th May 2024

£15.50
per person

Visit this beautiful historic town, situated near Cambridge and along the River Great Ouse, walking along the riverfront, alley ways and in the market place you will find a fascinating riverport heritage. The towns original character comes to life on a Monday with the traditional market on Market Hill.



Norwich As You Please

Saturday 1st June 2024

£18.50
per person

Why not join us for a day's shopping in Norwich, or alternatively spend your time enjoying the sights; walk by the riverside, visit the castle just to name a few. There is plenty for everyone to do. The medieval alleys and winding back streets in the heart of the city form the Norwich Lanes.



Yorkshire Gems

Wednesday 12th June 2024

£23
per person

Our first stop of the day is a town full of surprises, with a warren of medieval streets and stone staircases, a town centre perched on the cliffs above the River Nidd and an imposing railway viaduct going across the Nidd Gorge. Knaresborough has some spectacular views to offer. We make the short journey to the boutique spa town of Harrogate mid-afternoon, with time to explore at your leisure.



London Theatre or Explore

Wednesday 29th May 2024

£24
per person

We provide the transport for your day in London. With a West End drop off you are perfectly located to visit the theatre or jump on the tube to head off and explore.



Chippenham Park Gardens Tour & Lunch

Tuesday 4th June 2024

£52
per person

Join us as we visit the wonderful Gardens at Chippenham Park, with tea or coffee on arrival. A garden talk from the team and a two-course lunch this is a day to remember. After eating take a leisurely stroll around the stunning gardens.

Tour includes, entry, garden talk and two course lunch



Covent Garden

Saturday 15th June 2024

£24
per person

Located in the West End of London, renowned for luxury fashion and beauty stores as well as award winning restaurants, Covent Gardens has lots to offer.



Lincolnshire History Tour

Monday 17th June 2024

£30
per person

A warm welcome awaits you as you join today for a Phil Haines Coaches first, our very own Lincolnshire History Tour. We are joined by the knowledgeable Boston tour guide and writer Jane Keightley. Travel the scenic roads of Lincolnshire, learn interesting facts about our local history and so much more. We finish our day with some fabulous food at a local eatery.

Macclesfield Treacle Market

Sunday 30th June 2024

£23
per person

Something a little different for a Sunday, travel with us today and visit the unique Macclesfield Treacle Market. See the handsome cobbled streets busy with visitors as they admire the 160 stalls of unique gifts, exceptional food and drink and vintage finds.



Botanical Gardens Tour & Cambridge

Tuesday 2nd July 2024

£29
per person

With over 8,000 plant species and a wonderful range of gardens and plantings to enjoy, there is something for everyone at the Botanical Gardens, enjoy a guided tour by a senior team member of the stunning gardens. After your tour, enjoy free time to explore and admire the wonders of Cambridge.

Cromer

Wednesday 10th July 2024

£18
per person

A day at leisure beside the seaside in the coastal town of Cromer, walk along the pier and take in the sea air, visit the shops and explore all that this town has to offer.



Summer Lunch Mystery Tour

Thursday 27th June 2024

£39
per person

A warm welcome as you join the coach and head off to your mystery location. The tour includes a two-course meal and a seafront stroll.

Tour includes two course meal

Cambridge

Tuesday 2nd July 2024

£18
per person

A great day out to Cambridge, admire the beautiful architecture and college buildings, together with the museums and shopping in stunning surroundings.

Cromer & The End of the Pier Show

Wednesday 10th July 2024

£48
per person

A seafront stroll and time to explore before heading to the end of the pier for a matinee performance. The Cromer Pier Show is one of the few true live variety shows in Britain, showcasing live variety acts at their best. The shows provide you with an eclectic blend of great pop music, breath taking West End ballads, speciality acts and humour from top comedians.

Tour includes stall seating



Buckingham Palace

Saturday 13th July 2024

£58
per person

Recognised around the world as home of the monarch, the focus of national and royal celebrations, as well as the backdrop to the regular changing of the guard ceremony. Explore the magnificent state rooms in which the monarchs receive, reward and entertain their subjects and visiting dignitaries.

Tour includes entry to State Rooms

DAY EXCURSIONS



London

Saturday 13th July 2024

£24
per person

With a Park Lane drop off, enjoy free time exploring this stunning city, hit the shops, see the sights, the possibilities are endless!



North Norfolk Wonders by Steam

Wednesday 24th July 2024

£42
per person

Firstly we have time to look around the small picturesque Norfolk town of Holt. All aboard, we join the Poppy Line at Holt where you board the engine for the nostalgic journey to Sheringham. During your journey you enjoy tea and pastry on board whilst admiring the stunning Norfolk scenery. Upon our arrival in Sheringham we have time to stroll along the seafront and explore the coastal wonder.

Including steam train ride and tea and pastry



Whitby Seaside Special

Tuesday 30th July 2024

£24
per person

One of the North East coast's best loved seaside towns. Fish and chips and ice cream, history and culture and blue flag beaches, Whitby is the perfect day out.



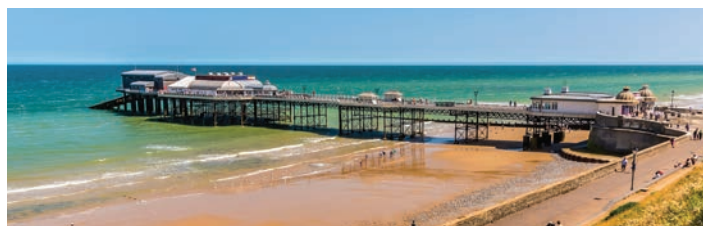
RHS Tatton Park Flower Show

Friday 19th July 2024

£55
per person

Enjoy a day out at the RHS Flower Show Tatton Park, a celebration of the best in gardening with colourful displays and boutique shopping! At the height of summer, RHS Flower Show Tatton Park offers plenty of family fun and a great day out surrounded by the latest ideas to get your creativity flowing. Set in the wonderful parklands of Tatton Park, around the showground there will be much to see and do!

Tour includes entry



North Norfolk Wonders - Holt & Sheringham

Wednesday 24th July 2024

£18
per person

Visit the stunning Norfolk coast, first stop is the historic market town of Holt, with a generous collection of wonderful buildings situated at its heart. Early afternoon we travel to Sheringham with its award-winning beaches, the perfect destination for an afternoon stroll in North Norfolk.



Windsor

Thursday 1st August 2024

£24.50
per person

A town full of history and charm as you will discover when you visit. The town is dominated by Windsor Castle, family home of the British Kings and Queens for over 900 years. Six hours at leisure to explore the wonders of royal Windsor at your leisure.



Windsor Afternoon Tea Cruise

Thursday 1st August 2024

£61.50
per person

Is there a better way to enjoy an afternoon tea than on the River Thames watching the world go by? Mid Afternoon, sit back and relax as you cruise along the River Thames, enjoy the stunning views of Windsor as you travel upstream past the famous Royal Windsor Racecourse and Eton College.

Please note, you arrive in Windsor late morning with time to explore the historical town prior to your cruise departure.

Tour includes river cruise and afternoon tea.



Summer at Kew

Tuesday 6th August 2024

£44.50
per person

Housing the world's most diverse collection of living plants, Kew Gardens is London's largest UNESCO World Heritage Site and is also a world-leading scientific research centre. Whether you're keen to walk around themed gardens, go up high on the treetop walkway or explore the glasshouses, Royal Botanical Gardens, Kew is a great place to escape it all.

Tour includes entry



Royal Leamington Spa

Wednesday 7th August 2024

£21
per person

Wide boulevards, stunning architecture and award-winning parks provide a sophisticated backdrop to this regency town. The town centre combines a treasure-trove shop and an impressive array of eateries, as you wander around the charming town enjoy the history and tranquillity.



Greenwich Your Way

Saturday 10th August 2024

£24
per person

Spend the day in Royal Greenwich, one of London's most charming areas, this promises to be a day full of awe and wonder as you explore at your leisure.



Greenwich Royal Museums

Saturday 10th August 2024

£56
per person

Discover amazing stories of the sea, space, history and creativity. With entrance included to the Cutty Sark and the Royal Observatory. See what life was like on the iconic sailing ship before visiting the home of Greenwich Mean Time, the prime meridian of the world.

Tour includes entry to attractions.



Norfolk Seaside Special

Thursday 15th August 2024

£15
per person

Renowned for its unique striped cliffs and magnificent sunsets, made special by its position as the only west facing resort on the east coast, let's visit what we hope to be 'Sunny Hunny'.

DAY EXCURSIONS



Bronte Country and Keighley & Worth Valley Railway

Monday 19th August 2024

£39
per person

We begin our day in the quaint village of Haworth, clinging to the edge of the Yorkshire moors. With its picturesque, cobbled streets, Haworth is best known for being the literary home of the Bronte sisters. Early afternoon we board the Keighley and Worth Railway and enjoy a nostalgic journey through the Yorkshire Dales.

Tour includes return journey on railway.

Kings Lynn

Monday 9th September 2024

£12.50
per person

It may not be far to travel, but Kings Lynn has a lot to offer. The Hanseatic town of Kings Lynn was one of England's most important ports from as early as the 12th century and this maritime past is very much evident today. Fine old merchants' houses stretch down to the river between the cobbled lanes and the elegant Custom House overlooks the harbour. Kings Lynn has the perfect mix of history and shopping, with its wonderful market.



Coronation Street Experience

Sunday 15th September 2024

£62
per person

Coronation Street the Tour gives you the chance to explore the sensational outdoor sets at MediaCityUk. Discover the stories behind life on the nation's favourite street! Go behind the scenes and walk on the cobbles at Coronation Street. This unique opportunity gives you access all areas to the outdoor Coronation Street set, revealing off-air secrets and fascinating facts. Prior to your visit to the street, you will have free time to visit Salford Quays and The Lowry shopping outlet.

Tour includes entry to Coronation Street Tour



Seaside Strolls and Fish & Chips

Thursday 5th September 2024

£39.50
per person

This morning we travel to the tiny village of Dunwich and enjoy delicious fish and chips before travelling to the delightful seaside town of Southwold. With its sandy beach and beach hut-lined promenade, the picturesque seaside town of Southwold is the perfect year-round destination.

Tour includes fish and chips.



Black Country Living Museum

Wednesday 11th September 2024

£42
per person

See history brought to life before your eyes, relive the history of the Black Country at the fantastic Open-Air Museum. Meet historic characters and see what it was like to live and work in one of the first industrialised landscapes in Britain.

Tour includes entry



Pretty Woman The Musical

Thursday 19th September 2024

£62.50
per person

Experience this dazzling theatrical take on a love story for the ages at Leicester Curve Theatre.

Matinee Performance - Stall seating



Leicester Your Way

Thursday 19th September 2024

£19
per person

Leicester is a unique city. It combines the finest English traditions with multicultural activities and the cosmopolitan buzz of city life. A modern city, rich in arts, culture, sports and heritage, Leicester offers something of interest for all ages. Let's explore it!



London at Leisure

Saturday 28th September 2024

£24
per person

A destination with so many things to do, it's tough to know what to do first. With a Park Lane drop off, explore the capital, see the sights or hit the shops.



Autumn at the Arboretum & Cream Tea

Thursday 17th October 2024

£37.50
per person

The National Memorial Arboretum is the UK's year-round centre of Remembrance; a spiritually uplifting place which honours the fallen, recognises service and sacrifice, and fosters pride in our country. It is a living and lasting memorial. Enjoy a 50-minute journey on the land train, which will provide you with lovely views across the landscape and will introduce you to some of our 300 plus memorials.

Tour includes train ride and cream tea



Autumn Lunch Mystery Tour

Thursday 26th September 2024

£39
per person

A warm welcome from the team awaits you as you join our mystery tour. As we travel away from the local area sit back and take in the breath-taking views. We stop at a mystery location to enjoy a two course meal before taking the opportunity to stretch our legs for an autumn afternoon stroll.

Including two course meal

Autumn Colours of the High Peaks & Hearty Hotpot Cruise

Monday 7th October 2024

£54
per person

We travel to the stunning Whaley Bridge to board the Judith Mary canal boat. As you travel along the High Peak Canal enjoy their fabulous hearty hotpot, then sit back and relax and take in the superb views. After our two hour cruise, we make a scenic drive through the autumnal wonders of Yorkshire across to Matlock Bath.

Tour includes canal cruise with two course meal



Royal Albert Hall Behind the Scenes Tour

Monday 21st October 2024

£49
per person

Upon arrival enjoy coffee and pastries before beginning your guided tour of the Royal Albert Hall. Together with a friendly and knowledgeable guide you will take a peek at the royal areas of the Hall, see the breathtaking auditorium and the stage that has hosted some of the world's biggest change-makers, history, shapers and stars. Please note this tour does include steps.

Tour includes coffee and pastry, behind the scenes tour

DAY EXCURSIONS



London Museum Quarter

Monday 21st October 2024

£24
per person

Visit London for the day to do some shopping or sightseeing, or you can escape to the tranquil green parks, art galleries or the many Museums the capital has to offer.



Cockney Tea Dance

Wednesday 30th October 2024

£69
per person

The Cockney Matinee is an afternoon of traditional entertainment with absolutely no bad language at all. A three piece Cockney band for an uplifting party afternoon of sing along, flag waving, Conga & Okey Cokey fun.

Includes a two course lunch



An Officer & A Gentlemen

Thursday 7th November 2024

£57.50
per person

Prepare to be swept off your feet with An Officer and a Gentleman The Musical, based on the award-winning 80s movie. This timeless story of love, courage, and redemption will make your heart soar and leave you breathless, longing for more.

Matinee Performance - Stall Seating



Lincoln

Friday 25th October 2024

£12.50
per person

Lincoln offers an experience rich in history combined with independent boutique shopping, great arts and culture and a wealth of places to eat and drink.



Abba Voyage

Sunday 3rd November 2024

£134
per person

Blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written, ABBA take to the stage in a whole new way. In a stunning, purpose-built arena, one of the most popular groups in history appear as digital avatars in a 'ground-breaking' (Metro) concert that really 'needs to be seen to be believed' (BBC).

Matinee Performance - Block J Seating



Hull

Thursday 7th November 2024

£19
per person

The cobbled streets of the city's Old Town transports visitors back to days gone by when Hull was trading with the medieval Hanseatic League. You may choose to visit the free Museums Quarter where you can track Hull's course through the history books.



Marks & Spencer Superstore and Leeds

Tuesday 12th November 2024

£21
per person

First, we visit the huge Marks & Spencer Superstore at The Owlcotes Centre, near Pudsey, two floors of everything M&S! During the afternoon, we travel onto Leeds city centre for some more retail therapy.



Festive Rushden Lakes

Wednesday 20th November 2024

£17
per person

Shop, eat and explore at this modern, outdoor shopping destination that's surrounded by nature. You'll find over 50 retail brands, then when you're ready for a coffee or a bite to eat, whether it's to takeaway or to dine with lake views, you'll find a great choice of restaurants and cafés including Bills, Pizza Express, Patisserie Valerie and many more.



Harrogate

Friday 22nd November 2024

£22
per person

One of Yorkshire's most elegant destinations with historic buildings, delightful gardens and stylish shops all waiting to be discovered.



Norwich Explorer

Saturday 16th November 2024

£18
per person

Why not join us for a day's shopping in Norwich, or alternatively spend your time enjoying the sights; walk by the riverside, visit the castle just to name a few. There is plenty for everyone to do. The medieval alleys and winding back streets in the heart of the city form the Norwich Lanes.



Knitting & Stitching Show

Friday 22nd November 2024

£39.50
per person

The definitive event for anyone with a love of textile-based craft. The Harrogate Show is the largest textiles event in the north of England, with hundreds of workshops, demonstrations, interactive features, professionally curated galleries, as well as hundreds of our most loved exhibitors selling specialist craft supplies. Spend a day re-stocking your yarn stash, learning to knit, mastering the art of tailoring and more. There has never been a better excuse to get involved in craft!



Bicester Shopping Village

Sunday 24th November 2024 | £22

£22
per person

Discover a relaxed shopping haven in the beautiful Oxfordshire countryside, where spacious boutiques showcase the world's leading fashion and lifestyle brands, normally only found in the most exclusive shopping streets, and all offering fabulous savings, all year round.

DAY EXCURSIONS



Christmas at Gates Garden Centre

Friday 29th November 2024

£14
per person

Prepare for sparkle at the region's biggest Christmas department! This family-run garden centre, close to Oakham, has expanded its already extensive Christmas department to include The Barn! The Barn is a beautiful new building full of Christmas and outdoor living inspiration. Expect amazing displays, gift ideas and exciting new themes in abundance. Get ready for Christmas at Gates with their festive choice of decorations, tableware, model villages and much more!



Christmas at Chatsworth

Date to be confirmed, please call to register interest

Discover the magic of Christmas at one of the UK's finest stately homes. Join Chatsworth to celebrate the festive season. Browse festively decorated stalls at the fantastic Christmas market and see the house decorated in this year's festive theme.



London at Christmas

Saturday 7th December 2024

£24
per person

Six hours in London, but how will you spend it? Arriving by 12pm your opportunities are endless. Visit Oxford Street and Regent Street to hit the shops, visit the West End, see the sights, or visit Winter Wonderland in Hyde Park.



Lakeside Shopping Centre

Saturday 30th November 2024

£22.50
per person

This years shopping centre excursion takes us south to Essex, with over 300 shops, cafes, and restaurants, it's the perfect shopping destination.



Thursford Christmas Spectacular

Friday 6th December 2024

Wednesday 10th December 2024

£73
per person

Join us as we head into Norfolk to the well-known Thursford Spectacular! The biggest show in the UK, with the largest cast, this is entertainment at its very best! We visit the small town of Holt before heading to Thursford, allowing you the opportunity to stretch your legs and get some food before heading to the best show around! *Deluxe Seating*



York at Christmas

Saturday 7th December 2024

Thursday 12th December 2024

£22
per person

Visit the Cathedral City, enjoy the wonders of York Minster and York Castle during the magical Christmas Period. Take time to visit the wonderful St Nicholas Fair, York's very own Christmas Market. Located in the heart of the city, you can experience the wonderful Christmas decorations along The Shambles to Parliament Street, where the Christmas Market begins.



Beverley at Christmas

Sunday 8th December 2024

£19
per person

An annual event, the festival sees the centre of Beverley transformed into a magical Christmas Shoppers wonderland, with market stalls, mulled wine and carol singers.

Christmas Lunch & Mystery Tour

Thursday 19th December 2024

£39
per person

Join us on one of popular mystery tours. This one full of festivity, we visit a mystery destination and enjoy a two-course meal.

Pre orders will be taken prior to your departure date.



Festive Leeds

Sunday 15th December 2024

£21
per person

Enjoy day out to Leeds, featuring a great mix of high-street chains, exclusive fashion and designer stores, this is one city where you can really 'shop till you drop' whilst experiencing the wonders of Christmas and spreading festive cheer!

Carols at the Royal Albert Hall

Saturday 21st December 2024

£99
per person

Join us in the spectacular surroundings of the Royal Albert Hall for what's set to be London's finest sing-along carol concerts of the season accompanied by the Royal Philharmonic Orchestra for all your favourite Christmas carols, traditional sing-alongs and a sprinkling of stardust to celebrate the festive season. *Stall Seating*

2025

Norwich As You Please

Wednesday 15th January 2025

£20
per person

With a back drop of 32 medieval churches, 2 cathedrals and a Norman castle, shopping in Norwich is a rather unique experience.

Romeo & Juliet The Musical

Wednesday 2nd April 2025

£66
per person

Embark on an exhilarating journey of self-discovery and second chances with Juliet as she abandons her famous conclusion for a fresh start and a renewed shot at life and love, all on her own terms. Crafted by the Emmy-winning writer of "Schitt's Creek," this uproarious musical flips the narrative of the greatest love story ever told. It poses the intriguing question: What if Juliet's famous ending marked not the finale, but the beginning of her story, as she boldly seizes control of her destiny?

Matinee Performance – Stall Seating

Only Fools & Horses

Wednesday 15th January 2025

£72.50
per person



Stick a pony in your pocket – The Trotters are back and coming to a town near you! The smash hit show Only Fools and Horses The Musical – direct from a record-breaking four-year sold-out run in London's West End – featuring Del Boy, Rodney, Grandad, Cassandra, Raquel, Boycie, Marlene, Trigger, Denzil, Mickey Pearce.

Matinee Performance – Stall Seating

Milton Keynes Shopper

Wednesday 2nd April 2025

£20
per person

A city built with modern life in mind. A young city incorporating historic market towns, with picturesque countryside on the doorstep. Hit the shops and explore as you visit centre:mk and Midsummer Place, two very well populated shopping malls.

BCH Trading Charter (and Booking Conditions)

1. Financial Protection Your contract is with Phil Haines Coaches Limited of Ralphs Lane, Frampton West, Boston, Lincolnshire, PE20 1QU. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at <https://www.abtot.com/bch-abtot-members-directory/>. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Phil Haines Coaches Limited will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. Booking and Payment When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below.

Deposit £50 per person.

The balance of the price of your holiday must be paid at least 6 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. Brochure Accuracy Although Phil Haines Coaches Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. Our Pricing Policy Phil Haines Coaches Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable.

5. If you change your booking If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 6 weeks before departures. Alterations cannot be made within 4 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. Transferring your booking You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter

or email no less than 7 days before departure. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. If you need to cancel your holiday You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure at which cancellation is confirmed	Amount of cancellation charge as a % of the total package cost
More than 42 days	Loss of deposit
28 - 42 days	30%
14 - 27 days	50%
7 - 13 days	75%
0 - 6 days	100%

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. Alterations to your holiday by us

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies.

Either way, we will pay you compensation, using the Compensation table shown,

Period before departure in which significant change is notified to you	Amount per person
More than 30 days	Nil
22-29 days	£10
15-21 days	£15
8-14 days	£20
0-7 days	£25

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 4 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. Our responsibility to you We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

10. If you have a complaint If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01205 722359 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Phil Haines Coaches giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at BCH/ABTOT, 7th Floor, 69 Leadenhall Street, London, EC3A 2BG. All holidays in this brochure are covered by the BCH/ABTOT financial guarantee in compliance with the Package Travel Regulations, and the Trading Charter. Day trips are NOT covered by this financial guarantee as they are not defined as "packages".

A copy of the terms and conditions for Day Trips can be seen on our website.

11. Our Coaches We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. Hotel Facilities Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. Health and Safety In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers". Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning

to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility. NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. Travel documents, itineraries, pick-up points and passports You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Phil Haines Coaches reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. Special Requests All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information you should contact Phil Haines Coaches. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. Passengers with disabilities We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

Important You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. Passenger Behaviour We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. Travel Insurance We strongly advise that you take out personal travel insurance for the trip. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. Luggage Please restrict your luggage to a suitcase weighing no more than 18 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. General Data Protection Regulations We comply with the GDPR 2018 Regulations, our data controller is Gemma Haines and our data protection policy can be found at www.philhainescoaches.co.uk or you can request a copy from Phil Haines Coaches, Ralphs Lane, Frampton West, Boston, Lincolnshire, PE20 1QU.

21. Emergency Contact

Our emergency contact details are Tel: 01205 722359 Email: info@philhainescoaches.co.uk

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Local Joining Points for Day Excursions

- Butterwick** – Bus stop at Five Bells Pub
- Freiston** – Bus stop next to the church
- Fishtoft** – Opposite the pavilion car park
- Eastwood Road** – Opposite the one stop shop
- Boston Coach Park** – Led Medlock Centre
- ATS Roundabout** – Opposite St Thomas' Village Hall
- Wyberton** – Opposite the Pincushion
- Kirton** – Memorial
- Swineshead** – Opposite the Church Bus Stop on South Street
- Sutterton** – Boston Road Bus Stop

Holiday Pick Up Area

Free Door to Door service for all Holidays of three nights or more



**Ralphs Lane, Boston,
Lincolnshire, PE20 1QU**

Telephone: 01205 722 359

Email: enquiries@philhainescoaches.co.uk

Website: www.philhainescoaches.co.uk